

## Performance Evaluation Details

<b>ID</b>	E9
<b>Project</b>	Inmate Medical Services
<b>Project Number</b>	17RFP07012016B-BR
<b>Supplier</b>	NaphCare
<b>Supplier Project Contact</b>	Paul Britt (preferred language: English)
<b>Performance Program</b>	Professional Services
<b>Evaluation Period</b>	01/01/2025 to 03/31/2025
<b>Effective Date</b>	04/03/2025
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	Not Specified
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Completed
<b>Publication Date</b>	04/03/2025 03:19 PM EDT
<b>Completion Date</b>	04/03/2025 03:19 PM EDT
<b>Evaluation Score</b>	82

### Related Documents

There are no documents associated with this Performance Evaluation

## OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

### PROJECT MANAGEMENT

17/20

Rating

**Excellent:** Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

Comments

Very proactive in assisting with consent decree requirements as evidenced by sending a contract amendment with an updated staffing matrix designed to meet requirements of the consent decree.

### SCHEDULE

17/20

Rating

**Excellent:** Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

Comments

*Not Specified*

### QUALITY OF DESIGN, REPORTS AND DELIVERABLES

14/20

Rating

**Satisfactory:** Deliverables meet requirements and have an average number of issues on reports and deliverables.

Comments

Minimal staffing not maintained per contract.

### COMMUNICATIONS AND CO-OPERATION

17/20

Rating

**Excellent:** Co-operative and timely response to the User Department concerns.

Comments

Very proactive in assisting with consent decree requirements, including sending a contract amendment with an updated staffing matrix designed to meet requirements of the consent decree.

### OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

17/20

Rating

**Excellent:** Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments

*Not Specified*

### GENERAL COMMENTS

Comments

*Not Specified*