

Performance Evaluation Details

ID	E8
Project	Delinquent Tax Sales Preparation Services
Project Number	22RFP0405B-PS
Supplier	Government Tax Services, LLC
Supplier Project Contact	Pierce Waldrep (preferred language: English)
Performance Program	Professional Services
Evaluation Period	02/02/2025 to 05/01/2025
Effective Date	05/05/2025
Evaluation Type	Formal
Interview Date	05/05/2025
Expectations Meeting Date	05/05/2025
Status	Completed
Publication Date	05/05/2025 09:32 AM EDT
Completion Date	05/05/2025 09:32 AM EDT
Evaluation Score	100

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

PROJECT MANAGEMENT

20/20

Rating

Outstanding: Project Management practices that exceed in the areas of scope, schedule, budget, quality of work and risk/issue management. Complete understanding of project objectives, risks and Contract requirements.

Comments

Throughout the evaluation period, (2/2/2025 to 5/1/2025) the Contractor demonstrated complete understanding of the project objectives, risks, and requirements. The Contractor received 1,804 delinquent tax liens, for 259 parcels assigned to Sheriff's June and August Levy Sales. The Contractor also prepared 24 Tax Deeds for liens sold at the Sheriff's February, March, and April 2025, Levy Sales.

SCHEDULE

20/20

Rating

Outstanding: Delivered ahead of original completion date with significant effort by Consultant to exceed project milestone dates or ahead of schedule with increased scope. Proactive approach to monitoring and forecasting of project schedule.

Comments

During the evaluation period, (2/2/2025 to 5/1/2025) the Contractor met the project milestones by preparing the required documents ahead of schedule, to include the Sheriff's Entry of Service documents, maps, and advertisement drafts for publication.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

20/20

Rating

Outstanding: Extraordinary quality of deliverables that exceeds requirements in all areas and finished product presents a degree of innovation in work.

Comments

During the evaluation period, (2/2/2025 to 5/1/2025) the Contractor produced quality work products, to include title exams, delinquent tax notices (20 & 10-Day), advertisement drafts, Sheriff's Tax Deeds, and Notice of Excess Funds, for liens assigned to March, April, May, and June 2025. Levy Sales.

COMMUNICATIONS AND CO-OPERATION

20/20

Rating

Outstanding: Co-operative and proactive response to User Department concerns at all times. Innovative communication approaches with the User Department's team.

Comments

Throughout the evaluation period (2/2/2025 to 5/1/2025) the Contractor's staff was responsive to phone calls and email communications. Our requests for documents and or information was provided, promptly. Our entire staff attended training that was provided by the Contractor, which was very beneficial.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

20/20

Rating

Outstanding: Outstanding oversight of the Contractor and ability to bring the Contractor into compliance in an expedited manner.

Comments

Government Tax Services, LLC remains an outstanding partner and continues to provide exceptional customer service and extraordinary quality of deliverables.

GENERAL COMMENTS

Comments

We look forward to our continued partnership with Government Tax Services, LLC