

Performance Evaluation Details

ID	E11
Project	General Landscaping & Lawn Care Services for Countywide Facilities
Project Number	22RFP041122C-MH
Supplier	Georgia Green
Supplier Project Contact	Mark Gregory (preferred language: English)
Performance Program	Professional Services
Evaluation Period	04/01/2025 to 06/30/2025
Effective Date	07/08/2025
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	07/08/2025 09:46 AM EDT
Completion Date	07/08/2025 09:46 AM EDT
Evaluation Score	50

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

PROJECT MANAGEMENT

10/20

Rating

Needs Improvement: Many issues with Project Management that negatively impacted scope, schedule, quality and/or budget; corrective action slow. Understanding of project objectives, risks and Contract requirements was lacking and required some intervention by the User Department. Risks/Issues were communicated late to the User Department.

Comments

The vendor has been sold to a new company. no individual project management has been assigned to ensure projects are handled. The vendor has pending projects and services that are not being performed in a reasonable timeframe.

SCHEDULE

10/20

Rating

Needs Improvement: Schedule slippage but some effort made by Consultant to achieve timelines. Minor issues with monitoring and forecasting.

Comments

Vendor has skipped or missed routine cutting assignments such as 3444 Claire Drive, Employee parking lots, North Fulton Annex, and Milton library.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

10/20

Rating

Needs Improvement: Above average number of issues with deliverables; re-submission of reports and/or deliverables may have been necessary.

Comments

Vendor has not been able to submit timely estimates and project schedules. The vendor invoicing is late. No invoicing has been submitted for April, May, June, or July. Vendor has been notified multiple times verbally and in writing to submit invoices in a timely manner. Examples 1. Additional straw application at the Alpharetta library to maintain consistency with city hall. No estimate and scheduling for landscape installation at the Fulton County Government Center. Vendor unable to complete sod installation at Roswell Library due to inadequate estimate of quantities causes delays in project.

COMMUNICATIONS AND CO-OPERATION

10/20

Rating

Needs Improvement: Communication and Co-operation needs improvement; slow response to the User Department's requests and changes.

Comments

The vendor needs to assign a project manager to ensure adequate response time and communication with Fulton County staff. Vendor not very responsive to County needs and request.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

10/20

Rating

Needs Improvement: Minor issues with compliance took a long time to resolve and/or required multiple interventions to resolve the issue to the the User Department's satisfaction.

Comments

Vendor invoicing is a problem. The department KPI -and performance metrics are tied to reasonable turnaround period for invoicing and payment. The vendor has internal issues with providing timely invoices.

GENERAL COMMENTS

Comments

Not Specified