

Performance Evaluation Details

ID	E6
Project	Fulton County PC Refresh
Project Number	22ITBC1006B-PC
Supplier	CDW Government LLC
Supplier Project Contact	Justin Schwier (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	07/12/2025 to 10/11/2025
Effective Date	10/23/2025
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	10/23/2025 07:32 PM EDT
Completion Date	10/23/2025 07:32 PM EDT
Evaluation Score	97

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

20/20

Rating
Outstanding: The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor problems, highly effective corrective actions.

Comments
The quality of the equipment and devices delivered meet FCIT expectations.

TIMELINESS OF PERFORMANCE

20/20

Rating
Outstanding: The contractor has demonstrated an outstanding performance level, significantly exceeded delivery requirements, all on-time deliveries to the Government's benefit.

Comments
This vendor provides estimated delivery dates and meets those dates as long as it's within their authority to do so. We are immediately notified of items that become end of life and provided with replacement devices. Items on extended backorder that can be substituted with comparable devices are made available to fulfill requests.

BUSINESS RELATIONS

17/20

Rating
Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments
This vendor is responsive to inquiries timely and delivers excellent technical service whenever needed.

CUSTOMER SATISFACTION

20/20

Rating
Outstanding: Contractor representative proactively communicates performance/specification issues to the User Department, highly professional and responsive.

Comments
This vendor demonstrates the desire for customer excellence by attending regular, by-weekly, cadence meetings to address any concerns, answer any questions and resolve any issues we may have.

COST CONTROL

20/20

Rating
Outstanding: Compliance with contract pricing, all cost discrepancies are clearly identified with explanation; compliance with invoice submission requirements/price substantiation.

Comments
Compliant with contract pricing, all cost discrepancies are clearly identified with explanation. This vendor is compliant with invoice submission requirements and or price substantiations.

GENERAL COMMENTS

Comments
Not Specified