

Performance Evaluation Details

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| ID | E1 |
| Project | Standby Fencing Installation and Repair |
| Project Number | 20ITB125615C-GS |
| Supplier | Allied Fence Co |
| Supplier Project Contact | Todd Edlin (preferred language: English) |
| Performance Program | Goods and Commodity Services |
| Evaluation Period | 04/01/2023 to 06/30/2023 |
| Evaluation Type | Formal |
| Interview Date | 09/08/2023 |
| Expectations Meeting Date | 09/08/2023 |
| Status | Draft |
| Evaluation Score | 94 |

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

20/20

Rating Outstanding: The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor problems, highly effective corrective actions.

Comments Good product quality with minimal problems and always met spec requirements. Effective and efficient. Reports are on time and administration is prompt and efficient.

TIMELINESS OF PERFORMANCE

20/20

Rating Outstanding: The contractor has demonstrated an outstanding performance level, significantly exceeded delivery requirements, all on-time deliveries to the Government's benefit.

Comments Always meet milestones with projects. Responsiveness to directions and changes to scope are prompt. Immediately responsive. No delays.

BUSINESS RELATIONS

17/20

Rating Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments Excellent business relations and responds to inquiries and requests in efficient and prompt manner. When problems arise the supervisor is always available and responsive

CUSTOMER SATISFACTION

17/20

Rating Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments Users and customers are always satisfied; expectations are always met. Contractor communicates with users to keep them updated. Specifications are met and projects come in within budget with proper invoicing and no substitutions

COST CONTROL

20/20

Rating Outstanding: Compliance with contract pricing, all cost discrepancies are clearly identified with explanation; compliance with invoice submission requirements/price substantiation.

Comments Costs of proposed repairs match contract pricing; both proposals and invoices submissions always meet requirements with no price changes or change orders. Specs are consistent with contract specs with no substitutions.

GENERAL COMMENTS

Comments Excellent and consistent service is always provided.