

## Performance Evaluation Details

<b>ID</b>	E1
<b>Project</b>	Electronic Pretrial Monitoring Services
<b>Project Number</b>	23RFP1208B-RT
<b>Supplier</b>	A 2nd Chance Monitoring
<b>Supplier Project Contact</b>	Lyndi Schmidt (preferred language: English)
<b>Performance Program</b>	Professional Services
<b>Evaluation Period</b>	06/01/2024 to 08/31/2024
<b>Effective Date</b>	11/09/2024
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	Not Specified
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Completed
<b>Publication Date</b>	11/09/2024 12:00 PM EST
<b>Completion Date</b>	11/09/2024 12:00 PM EST
<b>Evaluation Score</b>	79

### Related Documents

There are no documents associated with this Performance Evaluation

**OVERALL RATING GUIDE - PROFESSIONAL SERVICES**

Evaluation Score Range  
Outstanding = 90-100%  
Excellent = 80-89%  
Satisfactory = 70-79%  
Needs Improvement = 50-69%  
Unsatisfactory = -50%

**PROJECT MANAGEMENT**

**17/20**

Rating  
**Excellent:** Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

**Comments**  
Vendor understands the required scope and has delivered at an acceptable to excellent level given numerous external issues facing this challenging project.

**SCHEDULE**

**14/20**

Rating  
**Satisfactory:** Delivered on schedule or on approved amended schedule. Monitoring and forecasting of schedule as per Contract requirements.

**Comments**  
Vendor is working diligently to deliver on schedule despite challenging circumstances during provider transition.

**QUALITY OF DESIGN, REPORTS AND DELIVERABLES**

**14/20**

Rating  
**Satisfactory:** Deliverables meet requirements and have an average number of issues on reports and deliverables.

**Comments**  
Vendor is providing the core deliverables (electronic monitoring) efficiently. Occasionally requires follow up to get information organized in usable format and address missing data. Currently working with vendor to gain access to reporting features and more detailed reports. Progress is being made.

**COMMUNICATIONS AND CO-OPERATION**

**17/20**

Rating  
**Excellent:** Co-operative and timely response to the User Department concerns.

**Comments**  
Vendor has been very cooperative during entire period of the contract and maintains regular communication with the project team.

**OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS**

**17/20**

Rating  
**Excellent:** Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

**Comments**  
No issues to date on compliance with contract documents

**GENERAL COMMENTS**

**Comments**  
Vendor has provided quality services during and after the transition from the former vendor. The business relationship is very good.