

## Performance Evaluation Details

<b>ID</b>	E1
<b>Project</b>	Janitorial Services for (Groups E, F, G, H & I) FY 25
<b>Project Number</b>	24ITB110124C-MH
<b>Supplier</b>	QCS Cleaning Inc. DBA/ Quality Cleaning Services
<b>Supplier Project Contact</b>	Clifford Featherstone (preferred language: English)
<b>Performance Program</b>	Professional Services
<b>Evaluation Period</b>	04/01/2025 to 06/30/2025
<b>Effective Date</b>	09/24/2025
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	Not Specified
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Completed
<b>Publication Date</b>	09/24/2025 11:56 AM EDT
<b>Completion Date</b>	09/24/2025 11:56 AM EDT
<b>Evaluation Score</b>	85

### Related Documents

There are no documents associated with this Performance Evaluation

## OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

### PROJECT MANAGEMENT

17/20

Rating

**Excellent:** Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

Comments

QCS Cleaning Inc is a professional company with strong project management skills. Top management understands their objective with meeting County standards.

### SCHEDULE

17/20

Rating

**Excellent:** Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

Comments

QCS Cleaning Inc, deliveries and meets the contractual needs of the county expectations on a daily basis.

### QUALITY OF DESIGN, REPORTS AND DELIVERABLES

17/20

Rating

**Excellent:** Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

Comments

Quality of service provided daily is excellent.

### COMMUNICATIONS AND CO-OPERATION

17/20

Rating

**Excellent:** Co-operative and timely response to the User Department concerns.

Comments

QCS Cleaning Inc, responds and delivers good customer service on a daily basis.

### OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

17/20

Rating

**Excellent:** Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments

Oversite of contractual compliance with QLS meets county standards.

### GENERAL COMMENTS

Comments

QLS is a good company to work with as a contractor for Fulton County