

Performance Evaluation Details

ID	E2
Project	Gasoline and Diesel Fuel
Project Number	(NGFC) Contract #BL113-20
Supplier	Boswell oil co.
Supplier Project Contact	Robert E Price (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	10/01/2024 to 06/30/2025
Effective Date	07/30/2025
Evaluation Type	Formal
Interview Date	07/18/2025
Expectations Meeting Date	07/18/2025
Status	Completed
Publication Date	07/30/2025 03:46 PM EDT
Completion Date	07/30/2025 03:46 PM EDT
Evaluation Score	88

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating

Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments

Mica Brownlee does an excellent job of meeting the needs of our organization in accordance with the current contract.

TIMELINESS OF PERFORMANCE

20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level, significantly exceeded delivery requirements, all on-time deliveries to the Government's benefit.

Comments

Deliveries are always fulfilled in a timely manner and on schedule. Special delivery requests or emergency deliveries are fulfilled with urgency and consideration to our business needs.

BUSINESS RELATIONS

17/20

Rating

Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments

Micha is fantastic with addressing administrative issues to ensure there are no interruptions with service. He does not hesitate to reach out for clarification.

CUSTOMER SATISFACTION

17/20

Rating

Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments

Micha is responsive to any inquiry and delivery request. In the event of his absence, I am always put in direct contact with the appropriate point of contact.

COST CONTROL

17/20

Rating

Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments

Pricing is in line with current industry trends. Any discrepancy related to pricing or delivered quantities are researched and resolved with urgency and respect.

GENERAL COMMENTS

Comments

Not Specified