

Performance Evaluation Details

ID	E7
Project	Standby Engineering
Project Number	21RFP129860K-JAJ (F)
Supplier	BenchMark Management
Supplier Project Contact	Eskender Abebe (preferred language: English)
Performance Program	Architectural and Engineering Services
Evaluation Period	05/01/2024 to 07/31/2024
Effective Date	08/20/2024
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	08/20/2024 02:26 PM EDT
Completion Date	08/20/2024 02:26 PM EDT
Evaluation Score	97

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - ARCHITECTURAL AND ENGINEERING SERVICES

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

PROJECT MANAGEMENT

20/20

Rating

Outstanding: Project Management practices that exceed in the areas of scope, schedule, budget, quality of work and risk/issue management. Complete understanding of project objectives, risks and Contract requirements.

Comments

Project management is one of Benchmark's key strengths. They successfully completed all assigned tasks within budget while consistently meeting schedule expectations. Their work demonstrated a deep understanding of the Department's objectives and overarching goals.

SCHEDULE

20/20

Rating

Outstanding: Delivered ahead of original completion date with significant effort by Consultant to exceed project milestone dates or ahead of schedule with increased scope. Proactive approach to monitoring and forecasting of project schedule.

Comments

Benchmark consistently met the milestones associated with their work, adhering closely to the project schedule. They effectively communicated any potential schedule changes well in advance, allowing for proactive adjustments. As a result, they were able to minimize any cost impacts related to these schedule changes.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

20/20

Rating

Outstanding: Extraordinary quality of deliverables that exceeds requirements in all areas and finished product presents a degree of innovation in work.

Comments

Benchmark delivered designs and reports in a timely and efficient manner, ensuring that all deliverables met the Department's requirements. These deliverables have proven to be invaluable tools, effectively supporting collaboration with other municipalities.

TECHNICAL SUPPORT DURING CONSTRUCTION

17/20

Rating

Excellent: Commendable. Contractor submissions are expedited on some occasions.

Comments

Benchmark demonstrated a strong grasp of the nuances involved in their assigned projects. Recognizing the Department's evolving needs, they proactively recruited additional talent with the expertise to handle more complex designs. This strategic move will enhance the firm's capabilities and position them for continued improvement in this area.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

20/20

Rating

Outstanding: Outstanding oversight of the Contractor and ability to bring the Contractor into compliance in an expedited manner.

Comments

Not Specified

GENERAL COMMENTS

Comments

Benchmark has met or exceeded the expectations of the Public Works Department. This office recommends continued utilization of their services.