

Performance Evaluation Details

ID	E4
Project	Lock, Doors, and Hardware Countywide
Project Number	25ITB1319085C-JNJ (B)
Supplier	Overhead Door Company of Atlanta/DH Pace
Supplier Project Contact	Paul Dixon (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	02/06/2026 to 05/05/2026
Effective Date	05/14/2026
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	05/14/2026 02:26 PM EDT
Completion Date	05/14/2026 02:26 PM EDT
Evaluation Score	76

Related Documents
There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES
Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE17/20

Rating
Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.
Comments
There are no quality problems, or they are very minimal, and the contractor has met all contract requirements.

TIMELINESS OF PERFORMANCE14/20

Rating
Satisfactory: There are no, or minimal, delays that impact achievement of contract requirements.
Comments
There are no delays, or they are minimal, that affect the achievement of contract requirements. There are no delays, or they are minimal, that affect the achievement of contract requirements.

BUSINESS RELATIONS17/20

Rating
Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.
Comments
The response to inquiries, as well as technical, service, and administrative issues, exceeds the expectations of the government.

CUSTOMER SATISFACTION14/20

Rating
Satisfactory: Contractor representative is reasonably responsive to User Department request for information and professional.
Comments
The contractor's representative is generally responsive to requests for information from the User Department and maintains a professional demeanor.

COST CONTROL14/20

Rating

Satisfactory: Minimal contract pricing issues, cost discrepancies identified by User Department that require explanation, cost/price issues resolved in timely manner.

Comments

Address minimal contract pricing issues and clarify cost discrepancies identified by the User Department that require explanation, ensuring cost and price issues are resolved in a timely manner.

GENERAL COMMENTS

Comments

Not Specified