

## Performance Evaluation Details

<b>ID</b>	E8
<b>Project</b>	Modular Workstations and Free Standing Furniture
<b>Project Number</b>	21ITB130147C-GS
<b>Supplier</b>	Office Design Concept GA llc
<b>Supplier Project Contact</b>	SABRINA WASHINGTON-Sylvan (preferred language: English)
<b>Performance Program</b>	Goods and Commodity Services
<b>Evaluation Period</b>	01/01/2025 to 03/31/2025
<b>Effective Date</b>	06/03/2025
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	06/03/2025
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Completed
<b>Publication Date</b>	06/03/2025 03:59 PM EDT
<b>Completion Date</b>	06/03/2025 03:59 PM EDT
<b>Evaluation Score</b>	91

### Related Documents

There are no documents associated with this Performance Evaluation

## OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

### QUALITY OF PRODUCT OR SERVICE

17/20

Rating

**Excellent:** There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments

Vendor has demonstrated an outstanding performance level, no quality problems.

### TIMELINESS OF PERFORMANCE

17/20

Rating

**Excellent:** There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments

Vendor has no delays and the vendor has met the agreed upon time schedule.

### BUSINESS RELATIONS

20/20

Rating

**Outstanding:** The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

Comments

Vendor response to inquiries, service request and administrative questions and/or concerns right away without delay.

### CUSTOMER SATISFACTION

20/20

Rating

**Outstanding:** Contractor representative proactively communicates performance/specification issues to the User Department, highly professional and responsive.

Comments

*Not Specified*

### COST CONTROL

17/20

Rating

**Excellent:** Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments

*Not Specified*

### GENERAL COMMENTS

Comments

I would recommend ODCG to work with other Fulton County departments.