

Performance Evaluation Details

ID	E1
Project	AEDs & Accessories Countywide-Public Safety
Project Number	Omnia Partners -159498
Supplier	Mallory Safety and Supply, LLC
Supplier Project Contact	Darcey Gerber (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	03/01/2024 to 04/30/2024
Effective Date	11/27/2024
Evaluation Type	Formal
Interview Date	03/01/2024
Expectations Meeting Date	03/01/2024
Status	Completed
Publication Date	11/27/2024 11:59 AM EST
Completion Date	11/27/2024 11:59 AM EST
Evaluation Score	85

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating
Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments
The quantity and specific brand of the products were significant for the County's AED Program and life safety needs. The contractor met the contract's product quality expectations.

TIMELINESS OF PERFORMANCE

17/20

Rating
Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments
The contractor met all expected contract requirements and delivered the product within the specified time restraints of the contract.

BUSINESS RELATIONS

17/20

Rating
Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments
The contractor met the contract's business relations expectations.

CUSTOMER SATISFACTION

17/20

Rating
Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments
The contractor provided excellent customer service and met the contract's customer service expectations.

COST CONTROL

17/20

Rating
Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments
The contractor invoiced per the contract's expectations with no cost discrepancies.

GENERAL COMMENTS

Comments
The contractor performed excellently throughout this transaction; and met the contract's key component expectations.