

Performance Evaluation Details

ID	E2
Project	Automobile Repair Services
Project Number	23ITB139979B-RT
Supplier	Moon's Service Center
Supplier Project Contact	Lori Scott (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	04/01/2024 to 06/30/2024
Effective Date	07/22/2024
Evaluation Type	Formal
Interview Date	07/08/2024
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	07/22/2024 10:13 AM EDT
Completion Date	07/22/2024 10:13 AM EDT
Evaluation Score	100

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

20/20

Rating
Outstanding: The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor problems, highly effective corrective actions.
Comments *Not Specified*

TIMELINESS OF PERFORMANCE

20/20

Rating
Outstanding: The contractor has demonstrated an outstanding performance level, significantly exceeded delivery requirements, all on-time deliveries to the Government's benefit.
Comments *Not Specified*

BUSINESS RELATIONS

20/20

Rating
Outstanding: The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".
Comments *Not Specified*

CUSTOMER SATISFACTION

20/20

Rating
Outstanding: Contractor representative proactively communicates performance/specification issues to the User Department, highly professional and responsive.
Comments *Not Specified*

COST CONTROL

20/20

Rating
Outstanding: Compliance with contract pricing, all cost discrepancies are clearly identified with explanation; compliance with invoice submission requirements/price substantiation.
Comments *Not Specified*

GENERAL COMMENTS

Comments *Not Specified*