

# Fulton County Board of Commissioners **Agenda Item Summary**

BOC Meeting Date 12/18/2019

Requesting Agency Library **Commission Districts Affected** 

All Districts

**Requested Action** (Identify appropriate Action or Motion, purpose, cost, timeframe, etc.)

Request approval to extend existing contract – Library, Bid # 16ITBC104551B-BR Shelf-Ready Adult, Teens and Children Books in the total amount of \$1,533,820.00 with (A) Baker & Taylor, Inc. (Charlotte, NC) in the amount of \$1,069,027.00 and (B) Brodart Company, Inc., (Williamsport, PA) in the amount of \$464,793.00 to provide adult, teens and children's books for library patrons for an additional 12 month period. Effective dates: January 1, 2020 through December 31, 2020.

Requirement for Board Action (Cite specific Board policy, statute or code requirement)

In accordance with Purchasing Code Section 102-420, contract modifications within the scope of the contract and necessary for contract completion of the contract, in the specifications, services, time of performance or terms and conditions of the contract shall be forwarded to the Board of Commissioners for approval.

Is this Item related to a Strategic Priority Area? (If yes, note strategic priority area below)

Yes All People are culturally and recreationally enriched

## Is this a purchasing item?

Yes

**Summary & Background** 

(First sentence includes Agency recommendation. Provide an executive summary of the action that gives an overview of the relevant details for the item.)

Scope of Work: The vendor(s) will provide shelf-ready processed books for adults, Young Adults and Juveniles for all library locations.

Community Impact: Allows the library to provide new materials for patrons' to check-out.

Department Recommendation: Recommends approval.

Project Implications: None

Community Issues/Concerns: None

Department Issues/Concerns: None

| Agency Director Approval                               |                      | County Manager's |
|--------------------------------------------------------|----------------------|------------------|
| Typed Name and Title Felicia Strong-Whitaker, Director | Phone (404) 612-5800 | Approval         |
| Signature                                              | Date                 |                  |

#### Continued

History of BOC Agenda Item:

| CURRENT CONTRACT HISTORY | BOC ITEM | DATE       | DOLLAR AMOUNT  |
|--------------------------|----------|------------|----------------|
| Original Award Amount    | 16-1188  | 12/21/2016 | \$1,533,820.00 |
| Renewal No.1             | 17-1045  | 12/20/2017 | \$1,533,820.00 |
| Renewal No.2             | 18-1012  | 12/19/2018 | \$1,533,820.00 |
| Extension No.1           |          |            | \$1,533,820.00 |
| Total Revised Amount     |          |            | \$6,135,280.00 |

Contract & Compliance Information (Provide Contractor and Subcontractor details.)

Total Contract Value: \$1,533,820.00 or 100.00%

(A)

Contract Value: \$1,069,027.00

Prime Vendor: Baker & Taylor, LLC

Prime Status: Non-Minority Location: Charlotte, NC

County: Mecklenburg County

Prime Value: \$1,069,027.00 or 100.00%

Total Contract Value: \$1,069,027.00 or 100.00%

Total M/FBE Value: \$-0-

(B)

Contract Value: \$464,793.00

Prime Vendor: Brodart Company Inc.

Prime Status: Non-Minority
Location: Williamsport, PA
County: Lycoming County

Contract Value: \$464,793.00 or 100.00%

Total Contract Value: \$464,793.00 or 100.00%

Total M/FBE Value: \$-0-

**Grand Total Contract Value: \$1,533,820.00 or 100.00%** 

Grand Total M/FBE Value: \$-0-

|                       |          |     |     |       | $\pi$ 13-113 |
|-----------------------|----------|-----|-----|-------|--------------|
| Solicitation          | NON-MFBE | MBE | FBE | TOTAL | ĺ            |
| Information           |          |     |     |       |              |
| No. Bid Notices Sent: |          |     |     |       |              |
| No. Bids Received:    |          |     |     |       |              |
|                       |          |     |     |       |              |

| <b>Total Contract Value</b> | \$1,533,820.00 or 100% |
|-----------------------------|------------------------|
| Total M/FBE Values          | -0-                    |
| <b>Total Prime Value</b>    | \$1,533,820.00 or 100% |

**Fiscal Impact / Funding Source** 

(Include projected cost, approved budget amount and account number, source of funds, and any future funding requirements.)

100-650-6565-1312: General, Library, Books - \$1,533,820.00

Pending FY2020 Budget Approval

**Exhibits Attached** 

(Provide copies of originals, number exhibits consecutively, and label all

exhibits in the upper right corner.)

Exhibit 1: Extension Agreement No.1 to Form of Contract

Exhibit 2: Contractor Performance Report

**Source of Additional Information** (Type Name, Title, Agency and Phone)

Gabriel Morley, Executive Director, Fulton Public Library

| Agency Director Approval                               |                      | County Manager's |
|--------------------------------------------------------|----------------------|------------------|
| Typed Name and Title Felicia Strong-Whitaker, Director | Phone (404) 612-5800 | Approval         |
| Signature                                              | Date                 |                  |

Revised 03/12/09 (Previous versions are obsolete)

## Continued

| Procurement                                    |                                                 |                          |                         |
|------------------------------------------------|-------------------------------------------------|--------------------------|-------------------------|
| Contract Attached:                             | Previous Contracts:                             |                          |                         |
| No                                             | Yes                                             |                          |                         |
| Solicitation Number:                           | Submitting Agency:                              |                          | Contact Phone:          |
| 16ITBC104551B-BR                               | Library                                         | Gabriel Morley           |                         |
| <b>Description:</b> Shelf-Re                   | ady Adult, Teens and Ch                         | nildren Books            |                         |
|                                                | FINANC                                          | IAL SUMMARY              |                         |
| Total Contract Value:                          |                                                 | MBE/FBE Participation    | n:                      |
| Original Approved Am                           | ount: \$1,533,820.00                            | Amount:                  | %:                      |
| Previous Adjustments: \$3,067,640.00 Amount %: |                                                 | <b>6</b> :               |                         |
| This Request:                                  | \$1,533,820.00                                  | Amount: %:               |                         |
| TOTAL:                                         | \$6,135,280.00                                  | Amount: %                | <b>6</b> :              |
|                                                |                                                 |                          |                         |
| Grant Information Sur                          | nmary:                                          |                          |                         |
| Amount Requested:                              |                                                 | ☐ Cash                   |                         |
| Match Required:                                |                                                 | ☐ In-Kind                |                         |
| Start Date:                                    |                                                 | Approval to A            | Award                   |
| End Date:                                      |                                                 | Apply & Acce             |                         |
| Match Account \$:                              |                                                 |                          | •                       |
| Funding Line 1:                                | Funding Line 2:                                 | Funding Line 3:          | Funding Line 4:         |
| 100-650-6565-1312                              | _                                               |                          |                         |
|                                                | KEY CON                                         | ITRACT TERMS             |                         |
|                                                |                                                 |                          |                         |
| Start Date:                                    | End Date:                                       |                          |                         |
| 1/1/2020                                       | 12/31/2020                                      |                          |                         |
| Cost Adjustment:                               | Renewal/Extension T                             |                          |                         |
|                                                | No renewal options rer                          | main/ 12 month extensior | n for FY2020            |
|                                                |                                                 |                          |                         |
|                                                |                                                 | & APPROVALS              |                         |
|                                                | (Do not o                                       | edit below this line)    |                         |
| X Originating De                               | partment:                                       | Morley, Gabriel          | Date: 12/11/2019        |
| X Originating De X County Attorne              |                                                 | Martinez, Dominique      |                         |
|                                                | <u> </u>                                        |                          |                         |
| X Purchasing/Co                                | ntract Compliance:                              | Strong-Whitaker, Fe      | elicia Date: 12/12/2019 |
| <u> </u>                                       | ontract Compliance:<br>et Analyst/Grants Admin: | · · ·                    | Date: 12/12/2019        |
|                                                | et Analyst/Grants Admin:                        | · · ·                    |                         |

### **EXTENSION NO. 1 TO FORM OF CONTRACT**

| Contractor:             | Baker & Taylor, Inc.                                              |
|-------------------------|-------------------------------------------------------------------|
| Contract No.            | 16ITBC104551B-BR(A), Shelf-Ready Adult, Teen and Children's Books |
| Address:<br>City, State | 2550 West Tyvola Road<br>Charlotte, NC 28217                      |
| Telephone:              |                                                                   |
| E-mail:                 |                                                                   |

#### WITNESSETH

WHEREAS, Fulton County ("County") entered into a Contract with Baker & Taylor, Inc. to provide Shelf-Ready Adult, Teen and Children's Books, dated December 21, 2016 on behalf of the Fulton Public Library; and

WHEREAS, the County wishes to extend the subject contract, with all terms and conditions unchanged, for an additional 12 month period.

WHEREAS, the Contractor has performed satisfactorily over the period of the contract; and

WHEREAS, this Extension was approved by the Fulton County Board of Commissioners on [Insert Board of Commissioners approval date and item number].

NOW, THEREFORE, the County and the Contractor agree as follows:

Contact:

This Extension No. 1 to Form of Contract is effective as of the \_\_\_\_ day of \_\_\_\_\_, 2020, between the County and Baker & Taylor, Inc., who agree that all Services specified will be performed by in accordance with this Extension No. 1 to Form of Contract and the Contract Documents for an additional one year period, with the contract ending as of December 31, 2020,.

- 1. **COMPENSATION:** The services herein shall be performed by Contractor for a total amount not to exceed \$1,069,027.00.
- 3. **LIABILITY OF COUNTY:** This Extension No. 1 to Form of Contract shall not become binding on the County and the County shall incur no liability upon same until such agreement has been executed by the Chair to the Commission, attested to by the Clerk to the Commission and delivered to Contractor.

4. **EFFECT OF EXTENSION NO. 1 TO FORM OF CONTRACT:** Except as modified by this Extension No.1 to Form of Contract, the Contract, and all Contract Documents, remain in full force and effect.

[INTENTIONALLY LEFT BLANK]

**IN WITNESS THEREOF**, the Parties hereto have caused this Contract to be executed by their duly authorized representatives as attested and witnessed and their corporate seals to be hereunto affixed as of the day and year date first above written.

| OWNER:                                                                 | CONSULTANT:                          |
|------------------------------------------------------------------------|--------------------------------------|
| FULTON COUNTY, GEORGIA                                                 | BAKER & TAYLOR, INC.                 |
| Robert L. Pitts, Chairman Fulton County Board of Commissioners ATTEST: | [Insert name] [Insert title] ATTEST: |
| Tonya R. Grier<br>Interim Clerk to the Commission                      | Secretary/<br>Assistant Secretary    |
| (Affix County Seal)                                                    | (Affix Corporate Seal)               |
| APPROVED AS TO FORM:                                                   | ATTEST:                              |
| Office of the County Attorney  APPROVED AS TO CONTENT:                 | Notary Public                        |
| 7 II THE VESTICATE CONTINUE.                                           | County:                              |
| Gabriel Morley, Executive Director                                     | Commission Expires:                  |
| Fulton Public Library                                                  | (Affix Notary Seal)                  |
|                                                                        |                                      |
|                                                                        |                                      |
|                                                                        | FEM#: RM:                            |
| RECESS MEETING R                                                       | REGULAR MEETING                      |

### **EXTENSION NO. 1 TO FORM OF CONTRACT**

Contractor: Brodart Company, Inc.

Contract No. 16ITBC104551B-BR Shelf-ready Adult, Teen and Children's Books (B)

Address: P. O. Box 3488

City, State Williamsport, PA 17701

Telephone:

E-mail:

Contact:

#### WITNESSETH

WHEREAS, Fulton County ("County") entered into a Contract with Brodart Company, Inc. to provide adult, teen and children's books for library patrons, dated December 21, 2016, on behalf of the Fulton-Public Library; and

WHEREAS, the County wishes to extend the subject contract, with all terms and conditions unchanged, for an additional one year period.

WHEREAS, the Contractor has performed satisfactorily over the period of the contract; and

WHEREAS, this Extension was approved by the Fulton County Board of Commissioners on December 18, 2019 Item # 19-XXXX.

**NOW, THEREFORE,** the County and the Contractor agree as follows:

This Extension No. 1 to Form of Contract is effective as of the \_\_\_\_ day of \_\_\_\_\_, 2020, between the County and Brodart Company, Inc., who agree that all Services specified will be performed by in accordance with this Extension No. 1 to Form of Contract and the Contract Documents for an additional one year period with the contract ending as of 31st day of December, 2020.

- 1. **COMPENSATION:** The services herein shall be performed by Contractor for a total amount not to exceed \$464,793.00.
- 3. **LIABILITY OF COUNTY:** This Extension No. 1 to Form of Contract shall not become binding on the County and the County shall incur no liability upon same until such agreement has been executed by the Chair to the Commission, attested to by the Clerk to the Commission and delivered to Contractor.

4. **EFFECT OF EXTENSION NO. 1 TO FORM OF CONTRACT:** Except as modified by this Extension No. 1 to Form of Contract, the Contract, and all Contract Documents, remain in full force and effect.

[INTENTIONALLY LEFT BLANK]

## # 19-1158

**IN WITNESS THEREOF**, the Parties hereto have caused this Contract to be executed by their duly authorized representatives as attested and witnessed and their corporate seals to be hereunto affixed as of the day and year date first above written.

| OWNER:                                                         | CONSULTANT:                    |
|----------------------------------------------------------------|--------------------------------|
| FULTON COUNTY, GEORGIA                                         | BRODART COMPANY, INC.          |
|                                                                |                                |
|                                                                |                                |
| Robert L. Pitts, Chairman Fulton County Board of Commissioners | [Insert name] s [Insert title] |
| •                                                              |                                |
| ATTEST:                                                        | ATTEST:                        |
|                                                                |                                |
| Tonya R. Grier                                                 | Secretary/                     |
| Interim Clerk to the Commission                                | Assistant Secretary            |
| (Affix County Seal)                                            | (Affix Corporate Seal)         |
| APPROVED AS TO FORM:                                           | ATTEST:                        |
|                                                                |                                |
| Office of the Ocean Affice                                     | N. C. D. LE                    |
| Office of the County Attorney                                  | Notary Public                  |
| APPROVED AS TO CONTENT:                                        |                                |
|                                                                | County:                        |
|                                                                | Commission Expires:            |
| Gabriel Morley, Executive Director                             | COMMISSION Expires.            |
| Fulton-Public Library sYSTEM                                   | (Affix Notary Seal)            |
|                                                                |                                |
|                                                                |                                |
|                                                                |                                |
| ITEM#: RCS:                                                    | ITEM#:RM:                      |
| RECESS MEETING                                                 | REGULAR MEETING                |

#### **DEPARTMENT OF PURCHASING & CONTRACT COMPLIANCE**

# CONTRACTORS PERFORMANCE REPORT GOODS AND COMMODITIES SERVICES

| Report Period Start                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Report Period End                                                                                                                                                                                                                                                                                                                                                                                       | Contract Period Start                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Contract Period End                                                                                                                                                                                                                                                                                     |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1/1/2017                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 10/30/2017                                                                                                                                                                                                                                                                                                                                                                                              | 1/1/2017                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 12/31/2017                                                                                                                                                                                                                                                                                              |
| O Number                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | PO Date                                                                                                                                                                                                                                                                                                 |
| 7SC105808B-BR                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 1/19/2017                                                                                                                                                                                                                                                                                               |
| epartment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Library                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                         |
| id Number                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 16ITBC104551B-BR                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                         |
| ervice Commodity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Library Books                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                         |
| ontractor                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                         |
| = Unsatisfactory                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | effective and/or effici<br>customer dissatisfac                                                                                                                                                                                                                                                                                                                                                         | ient, unacceptable delay,<br>tion.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | % of the time, not responsive, incompetence, high degree of                                                                                                                                                                                                                                             |
| = Poor                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | effective and/or effici                                                                                                                                                                                                                                                                                                                                                                                 | ent; delays require signi                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | ne. Marginally responsive,<br>ficant adjustments to programs;                                                                                                                                                                                                                                           |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | key employees marg                                                                                                                                                                                                                                                                                                                                                                                      | inally capable; customer:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | s somewhat satisfied.                                                                                                                                                                                                                                                                                   |
| = Satisfactory                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | key employees marg<br>Achieves contract re<br>and/or efficient; delay<br>adjustments; employ                                                                                                                                                                                                                                                                                                            | ys are excusable and/or i                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | ne; generally responsive, effective<br>esults in minor programs                                                                                                                                                                                                                                         |
| = Satisfactory<br>= Good                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | key employees margatives contract reconstruction; delay adjustments; employ intervention; custome Achieves contract reconstruction; delay                                                                                                                                                                                                                                                               | quirements 80% of the tirys are excusable and/or rees are capable and satisters indicate satisfaction.  quirements 90% of the tirys have not impact on pro                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | ne; generally responsive, effective<br>esults in minor programs                                                                                                                                                                                                                                         |
| = Good<br>= Excellent                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | key employees margation Achieves contract real and/or efficient; delay adjustments; employ intervention; custom:  Achieves contract real and/or efficient; delay are highly competent satisfied.  Achieves contract real highly efficient and/or require minimal directions.                                                                                                                            | quirements 80% of the tings are excusable and/or rees are capable and satisfiers indicate satisfaction.  quirements 90% of the tings have not impact on produced and seldom require guical quirements 100% of the tings from the tings | me; generally responsive, effective results in minor programs sfactorily providing service without me. Usually responsive; effective ograms/mission; key employees lance; customers are highly ime. Immediately responsive; y employees are experts and ations are exceeded.                            |
| = Good<br>= Excellent                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | key employees margation Achieves contract real and/or efficient; delay adjustments; employ intervention; custome Achieves contract real and/or efficient; delay are highly competent satisfied.  Achieves contract real highly efficient and/or                                                                                                                                                         | quirements 80% of the tings are excusable and/or rees are capable and satisfiers indicate satisfaction.  quirements 90% of the tings have not impact on produced and seldom require guical quirements 100% of the tings from the tings | me; generally responsive, effective results in minor programs sfactorily providing service without me. Usually responsive; effective ograms/mission; key employees lance; customers are highly ime. Immediately responsive; y employees are experts and ations are exceeded.                            |
| = Good  = Excellent  Quality of Goods/Services  O Comments:  We transitioned to ordering, catalogis smoothly. The verification of the content | key employees marge Achieves contract rec and/or efficient; delay adjustments; employ intervention; custome Achieves contract rec and/or efficient; delay are highly competent satisfied.  Achieves contract rec highly efficient and/or require minimal direct (-Specification Compliance - Technical Ex                                                                                               | quirements 80% of the tings are excusable and/or recessare capable and satisfiers indicate satisfaction.  quirements 90% of the tings have not impact on provided assistance and guidance cellence - Reports/Administration - dor provided assistance and guidance les a good collection development series.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | me; generally responsive, effective results in minor programs sfactorily providing service without me. Usually responsive; effective ograms/mission; key employees lance; customers are highly ime. Immediately responsive; y employees are experts and ations are exceeded.                            |
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● 4

# . Business Relations (-Responsiveness to Inquiries - Prompt Problem Notifications) O Comments:

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Vendor Project Manager and his team holds regular confernce calls with library staff to address any concerns or issues. The team communicates clearly, accurately and to-the-point in a courteous and business-like manner.

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| 500 GMC/M 0000                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                             |
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| notors Koy Pornonnol / Credentiale/Evneriones A                                             | THE STATE OF THE S |                                             |
| Comments:                                                                                   | ppropriate - Effective Supervision/Management - Availal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | ole as Needed)                              |
| Vendor has dedicated a Project Manager who's experienced and focused on satisfying the need | assigned to the library's contract. He's always available to a                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | address inquiries. Baker & Taylor staff are |
| experienced and rocused on satisfying the need                                              | s of the Atlanta I ditori Fubilic Library System.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                             |
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| ou select/recommend this vendor again?<br>ox for Yes. Leave Blank for No)                   | Rating completed by:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Charmaine. Johnson                          |
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