Performance Evaluation Details

ID	E1
Project	Fire Hydrants and Parts
Project Number	22ITBC073A-KM
Supplier	Core and Main
Supplier Project Contact	Stephen Benton (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	04/01/2023 to 07/31/2023
Evaluation Type	Formal
Interview Date	08/31/2023
Expectations Meeting Date	Not Specified
Status	Draft
Evaluation Score	94

09/05/2023

Related Documents

There are no documents associated with this Performance Evaluation

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE   20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor problems, highly effective corrective actions.

Comments   *Not Specified*

TIMELINESS OF PERFORMANCE   17/20

Rating

Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments   *Not Specified*

BUSINESS RELATIONS   20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

Comments   *Not Specified*

CUSTOMER SATISFACTION   20/20

Rating

Outstanding: Contractor representative proactively communicates performance/specification issues to the User Department, highly professional and responsive.

Comments   *Not Specified*

COST CONTROL   17/20

Rating

Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments   *Not Specified*

GENERAL COMMENTS

Comments   *Not Specified*