

Performance Evaluation Details

ID	E3
Project	Standby Utility Pavement Patching and Paving Services
Project Number	23ITB139005A-JWT
Supplier	The K&E Group USA LLC
Supplier Project Contact	Kemi Inegbedion (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	01/14/2025 to 03/13/2025
Effective Date	05/06/2025
Evaluation Type	Formal
Interview Date	03/12/2025
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	05/06/2025 08:06 AM EDT
Completion Date	05/06/2025 08:06 AM EDT
Evaluation Score	97

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor problems, highly effective corrective actions.

Comments

This is an on-call emergency repair contract. The Contractors' response time to notification, quality of work and communication with Project Manager exceeds expectations.

TIMELINESS OF PERFORMANCE

20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level, significantly exceeded delivery requirements, all on-time deliveries to the Government's benefit.

Comments

Response time to requests for repairs, duration of repairs and quality of work exceeded expectations.

BUSINESS RELATIONS

20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

Comments

Although not required, the contractor provide daily project status updates.

CUSTOMER SATISFACTION

17/20

Rating

Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments

Questions and calls from the Project Manager are promptly responded. and homeowners adjacent to worksites often report of the great customer service received from the contractor and work crews.

COST CONTROL

20/20

Rating

Outstanding: Compliance with contract pricing, all cost discrepancies are clearly identified with explanation; compliance with invoice submission requirements/price substantiation.

Comments

Repairs are completed within the scope, schedule and budget. No change order or price increase has been requested.

GENERAL COMMENTS

Comments

Not Specified