

Performance Evaluation Details

ID	E9
Project	Fit Pick Micro Market, Vending Machines & Catered Events
Project Number	15RFP96985C-DR
Supplier	CCBCU
Supplier Project Contact	Jeremy Pullen (preferred language: English)
Performance Program	Professional Services
Evaluation Period	01/01/2026 to 03/31/2026
Effective Date	04/08/2026
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	04/08/2026 02:53 PM EDT
Completion Date	04/08/2026 02:53 PM EDT
Evaluation Score	94

Related Documents

Related Documents	Size	Uploaded Date
Sodexo CPR 01-01-26 to 03-31-26.pdf [pdf]	1 Mb	04/08/2026 02:50 PM EDT

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

PROJECT MANAGEMENT

20/20

Rating	Outstanding: Project Management practices that exceed in the areas of scope, schedule, budget, quality of work and risk/issue management. Complete understanding of project objectives, risks and Contract requirements.
Comments	Coca-Cola's project management is very good. They understand the project objectives, risks and contract requirements and are consistent in meeting the objectives. This evaluation is primarily of the Coca-Cola United vending services because the snack vendor and supplier for the Micro Markets is Sodexo but there is not a separate contract for that vendor. A manual evaluation of Sodexo is attached to this Performance Evaluation.

SCHEDULE

17/20

Rating	Excellent: Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.
Comments	The contractor is consistent with delivery schedules for products and project milestones. They are proactive in monitoring soda vending machines and forecasting of low sales for various locations, which they report to the department for discussion of adjustments.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

17/20

Rating	Excellent: Deliverables exceed requirements in some areas and remainder of items delivered are high quality.
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Comments Some machines are older but still operational and of good quality. The vendor is prompt in replacing equipment as needed. The prime, Coca-Cola Bottling Co. is amenable to changing the subcontractor due to low performance and responsiveness if requested by the user department. User decided at this time to wait on requesting replacement due to the end of the contract term being near.

COMMUNICATIONS AND CO-OPERATION

20/20

Rating

Outstanding: Co-operative and proactive response to User Department concerns at all times. Innovative communication approaches with the User Department's team.

Comments Coca-Cola Bottling Co. is very co-operative and proactive in responding to concerns at all times. Regularly communicates with the user department regarding possible approaches to increasing low sales volume and new and innovative equipment that may be considered for adjustments.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

20/20

Rating

Outstanding: Outstanding oversight of the Contractor and ability to bring the Contractor into compliance in an expedited manner.

Comments Coca-Cola continues to be very proactive with handling of any compliance issues and quickly resolving those within a timely manner. There were no compliance issues this quarter.

GENERAL COMMENTS

Comments The Prime, Coca-Cola Bottling Company, United does an outstanding job of managing the vending contract as they are very responsive and always timely with service and delivery. Because Sodexo (ItsInReach) purchased the Vendedge company, which was the original subcontractor on this contract through the Coca-Cola Bottling Co., it presented some difficulties with the prime's management of this subcontractor. Sodexo, the subcontractor manages or stocks the markets and all the snack machines, so the user department works directly with Sodexo (ItsInReach) regarding the snack machines and market locations. The Micro Markets are not doing well but there is no separate contract with this vendor to review performance. Separate CPR form for Sodexo is attached.