

Performance Evaluation Details

ID	E1
Project	Carpet, Carpet Tile Installation and Repair Services Countywide
Project Number	23ITB138805C-GS
Supplier	GSAT Restoration, Inc dba Paul Davis of North Atlanta
Supplier Project Contact	Wilson E Tomala (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	01/01/2025 to 06/30/2025
Effective Date	07/09/2025
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	07/09/2025 06:46 AM EDT
Completion Date	07/09/2025 06:46 AM EDT
Evaluation Score	70

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

14/20

Rating

Satisfactory: Overall compliance requires minor User Department resources to ensure achievement of contract requirements.

Comments

The evaluation of overall compliance has been deemed satisfactory, with only minimal resources required from the User Department to successfully fulfill the contract requirements.

TIMELINESS OF PERFORMANCE

14/20

Rating

Satisfactory: There are no, or minimal, delays that impact achievement of contract requirements.

Comments

Delays necessitate minimal resources from the User Department to ensure the fulfillment of contract requirements.

BUSINESS RELATIONS

14/20

Rating

Satisfactory: Response to inquiries and/or technical, service, administrative issues is consistently effective.

Comments

All responses to inquiries, including those related to technical, service, and administrative matters, are consistently handled with effectiveness and professionalism.

CUSTOMER SATISFACTION

14/20

Rating

Satisfactory: Contractor representative is reasonably responsive to User Department request for information and professional.

Comments

The contractor's representative is generally responsive to requests for information from the User Department and conducts themselves in a professional manner.

COST CONTROL

14/20

Rating

Satisfactory: Minimal contract pricing issues, cost discrepancies identified by User Department that require explanation, cost/price issues resolved in timely manner.

Comments

Satisfactory: Minimal contract pricing issues, with cost discrepancies identified by the User Department that require explanation. Cost and price issues are resolved in a timely manner.

GENERAL COMMENTS

Comments

Not Specified