Performance Evaluation Details

ID	E1
Project	Janitorial Services for Fulton County Facilities (Groups C, D & G)
Project Number	23ITB138801C-GS
Supplier	American Facility Services, Inc.
Supplier Project Contact	Andrea Nugent (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	04/01/2024 to 06/30/2024
Effective Date	08/12/2024
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	08/12/2024 11:18 AM EDT
Completion Date	08/12/2024 11:18 AM EDT
Evaluation Score	97

Related Documents

There are no documents associated with this Performance Evaluation

QUALITY OF PRODUCT OR SERVICE   20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor problems, highly effective corrective actions.

Comments   *Not Specified*

TIMELINESS OF PERFORMANCE   20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level, significantly exceeded delivery requirements, all on-time deliveries to the Government's benefit.

Comments   *Not Specified*

BUSINESS RELATIONS   17/20

Rating

Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments   *Not Specified*

CUSTOMER SATISFACTION   20/20

Rating

Outstanding: Contractor representative proactively communicates performance/specification issues to the User Department, highly professional and responsive.

Comments   *Not Specified*

COST CONTROL   20/20

Rating

Outstanding: Compliance with contract pricing, all cost discrepancies are clearly identified with explanation; compliance with invoice submission requirements/price substantiation.

Comments   *Not Specified*

GENERAL COMMENTS

Comments   *Not Specified*