

Performance Evaluation Details

ID	E1
Project	Fire Hydrant Maintenance and Repairs
Project Number	22ITB093A-KM
Supplier	american flow services,llc
Supplier Project Contact	Michael e Moseley (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	06/01/2023 to 08/31/2023
Effective Date	09/01/2023
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	09/01/2023 11:29 AM EDT
Completion Date	09/01/2023 11:29 AM EDT
Evaluation Score	85



9/5/2023

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.
Comments Hydrant maintenance and repairs are performed with high quality.

TIMELINESS OF PERFORMANCE

17/20

Rating Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.
Comments No timeliness of performance issues to report.

BUSINESS RELATIONS

17/20

Rating Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.
Comments The contractor is quick to respond with any issues that may arise.

CUSTOMER SATISFACTION

17/20

Rating Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.
Comments Great communication between Fulco and the contractor.

COST CONTROL

17/20

Rating Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.
Comments None

GENERAL COMMENTS

Comments *Not Specified*