

Performance Evaluation Details

ID	E8
Project	HVAC On-Call Maintenance Services Countywide
Project Number	23ITB110923C-GS
Supplier	Trane US Inc
Supplier Project Contact	Thomas Brown (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	01/01/2026 to 03/31/2026
Effective Date	04/23/2026
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	04/23/2026 10:58 AM EDT
Completion Date	04/23/2026 10:58 AM EDT
Evaluation Score	85

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE17/20

Rating	Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.
Comments	<i>Not Specified</i>

TIMELINESS OF PERFORMANCE17/20

Rating	Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.
Comments	<i>Not Specified</i>

BUSINESS RELATIONS17/20

Rating	Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.
Comments	<i>Not Specified</i>

CUSTOMER SATISFACTION17/20

Rating	Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.
Comments	<i>Not Specified</i>

COST CONTROL17/20

Rating	Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.
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Comments *Not Specified*

GENERAL COMMENTS
Comments *Not Specified*