

# Fulton County COVID-19 Response Update

April 21, 2021 BOC Meeting

# OVERVIEW

## Incident Response Update

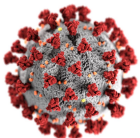
- Planning Statistics
- Vaccination Strategy
- Health Equity Initiatives

## Reopening Update

- Phase II Reopening

## 2021 COVID Funding Update

- Update - COVID 19 Reserve
- Business Approach - American Rescue Plan Revisions



# INCIDENT RESPONSE REVIEW

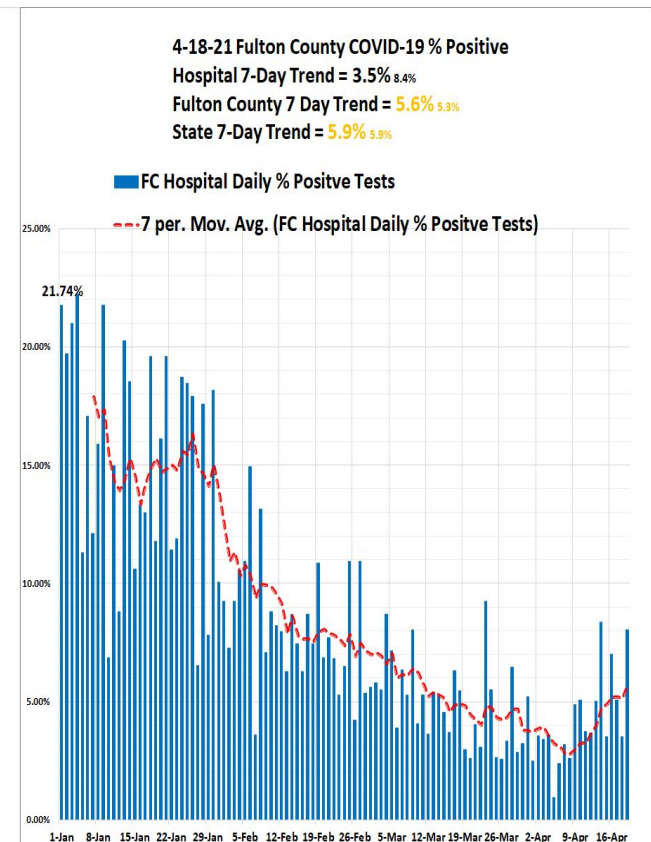
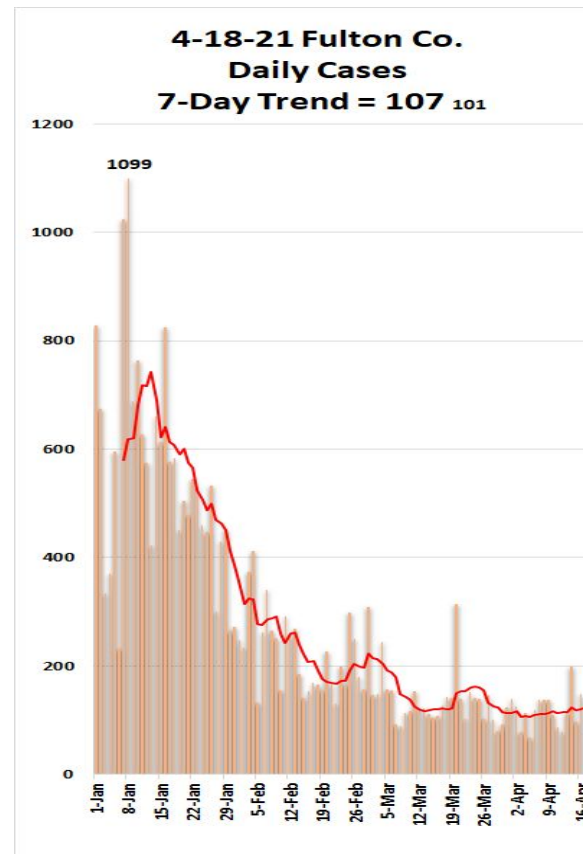
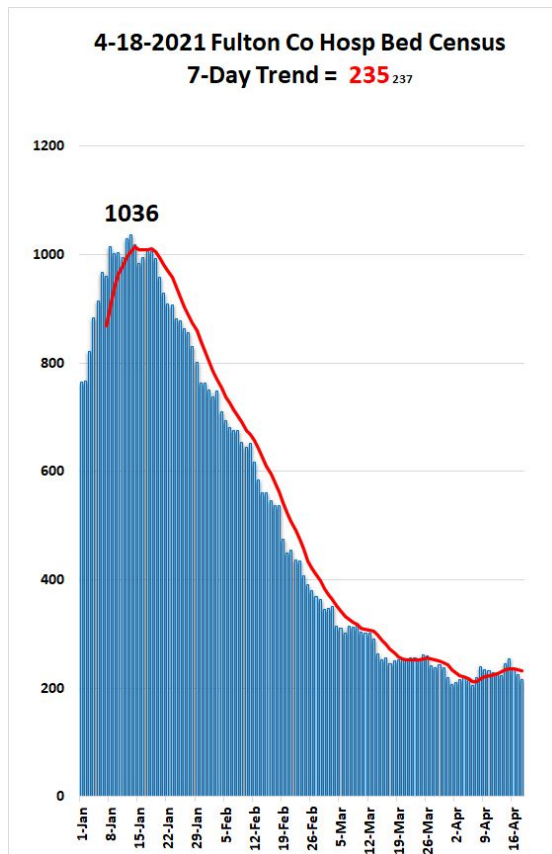
- 7-Day average for cases and deaths have plateaued
- 7-Day average hospitalizations, percent positives have increased
- Percent positives are now over 5%, moving the Scorecard indicator from green to yellow

# Incident Response Update



- **Fulton County COVID-19**

- Since 4/16/21, 7-day avg. for cases has dropped from 115 to 107
- Since 4/16/21, 7 day avg, for deaths has dropped from 3.3 to 3.1 COVID Deaths a day
- Since 4/16/21, COVID-19 Hospitalizations has decreased from 225 to **235**
- Since 4/16/21, 7-day avg. for % positive tests has decreased off from 4.7 to **5.6**

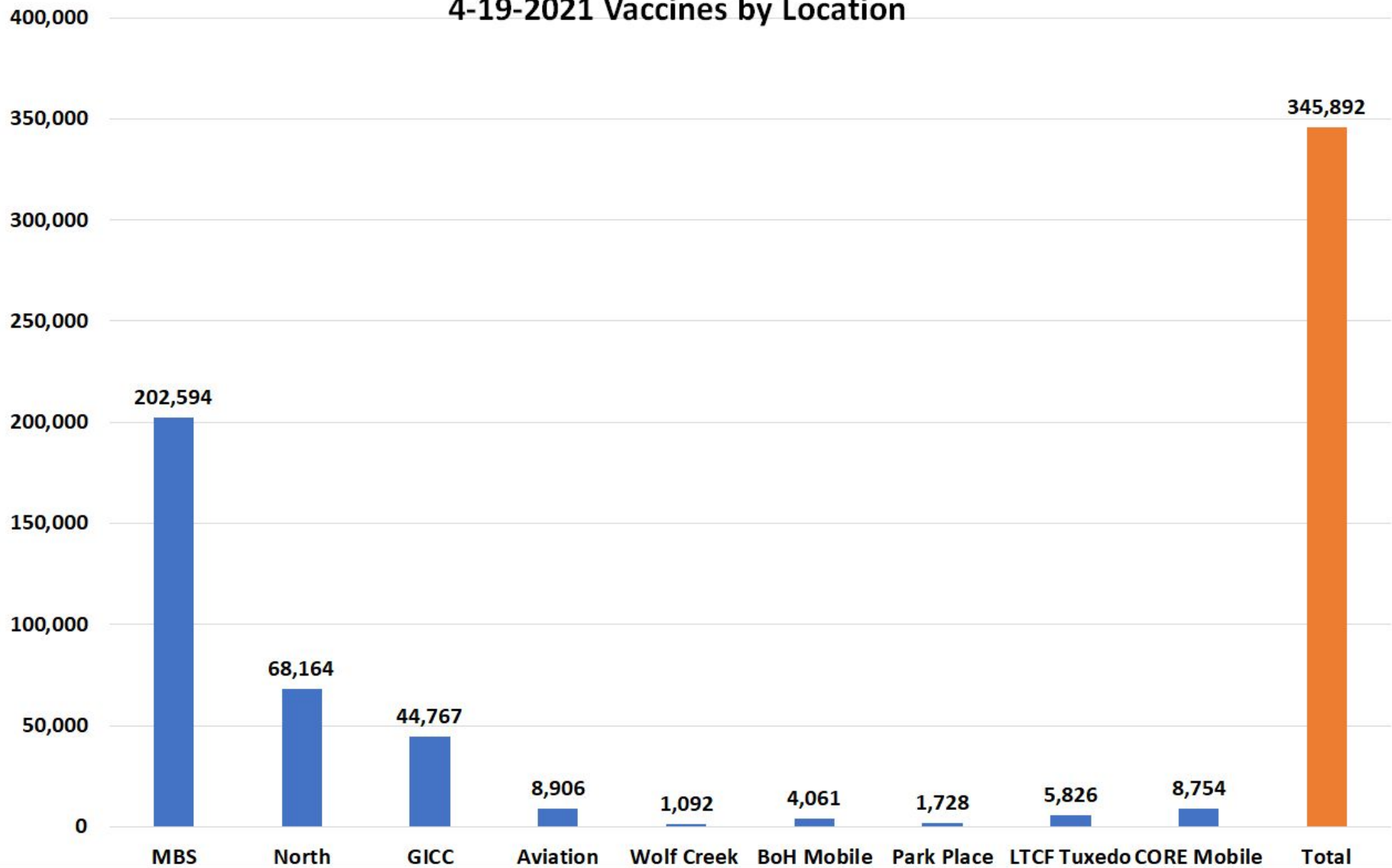


# VACCINATION RESPONSE

- Our fixed & mobile vaccination sites reached the 350K vaccines administered milestone yesterday
- 4700 North Point & GICC set a single day vaccination records with 1815 & 1969 doses administered
- 30,000 second dose appointments are scheduled at our 3 fixed locations this week
- Six mobile units will be at 22 unique locations this week

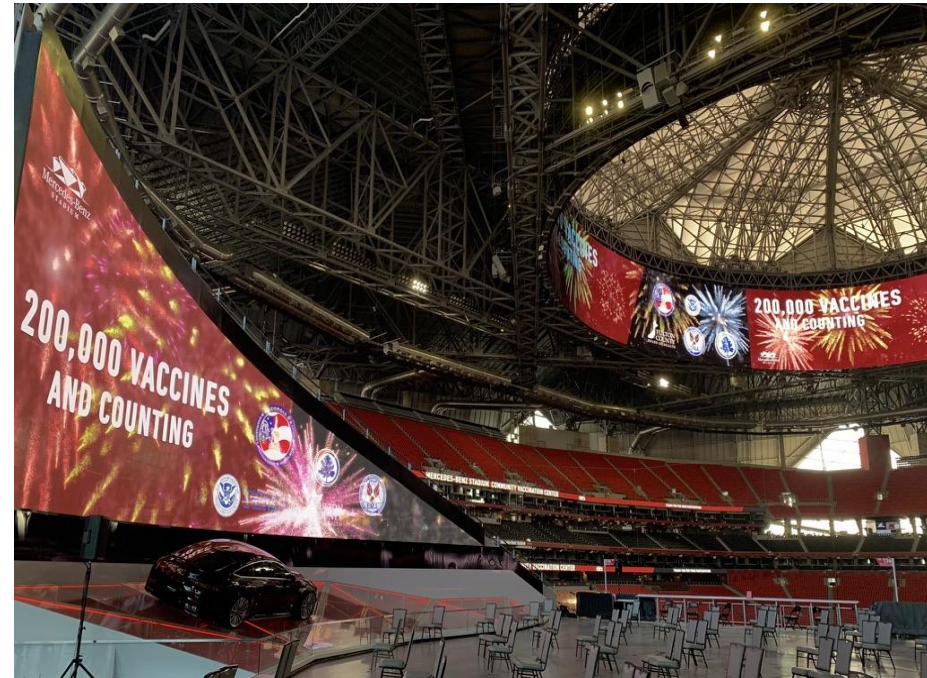
# Vaccination Response

4-19-2021 Vaccines by Location



# Vaccination Response

- Mercedes-Benz Stadium Community Vaccination Center reached the 200,000 vaccines administered milestone
- Mercedes-Benz CVC is accepting walk-ups at Gate 1
- Second day of over 10,000 vaccines administered in a single day
- As of 4/19/21 - 7,503 walk-ups have been assisted in one week
- Highest single day walk-up total - 1,946







# Questions?







# **Fulton County Government Reopening Plan**

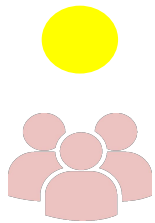
# READINESS

- Fulton County gating criteria for reopening met
- Nearly \$17M in technology improvements invested in scaling remote workforce and \$10 additional planned
- Return to Office Action Plan
  - Department certification form
  - Facility assessment
  - HR Classification analysis
  - PPE allocation plan

# Gating Criteria

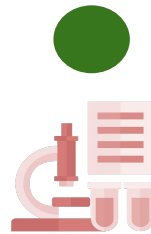
## Reopening Indicators

### CASES



Downward trajectory in the 7-day average of new positive tests within a 14-day period, and positivity rate below 5%

### TESTING

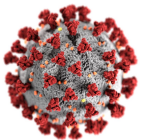


Ability to test 100% of county employees returning to work, & execute the BOH testing plan

### EQUIPMENT



PPE and supplies for all employees interacting with public, & temperature screen to enter Fulton facilities

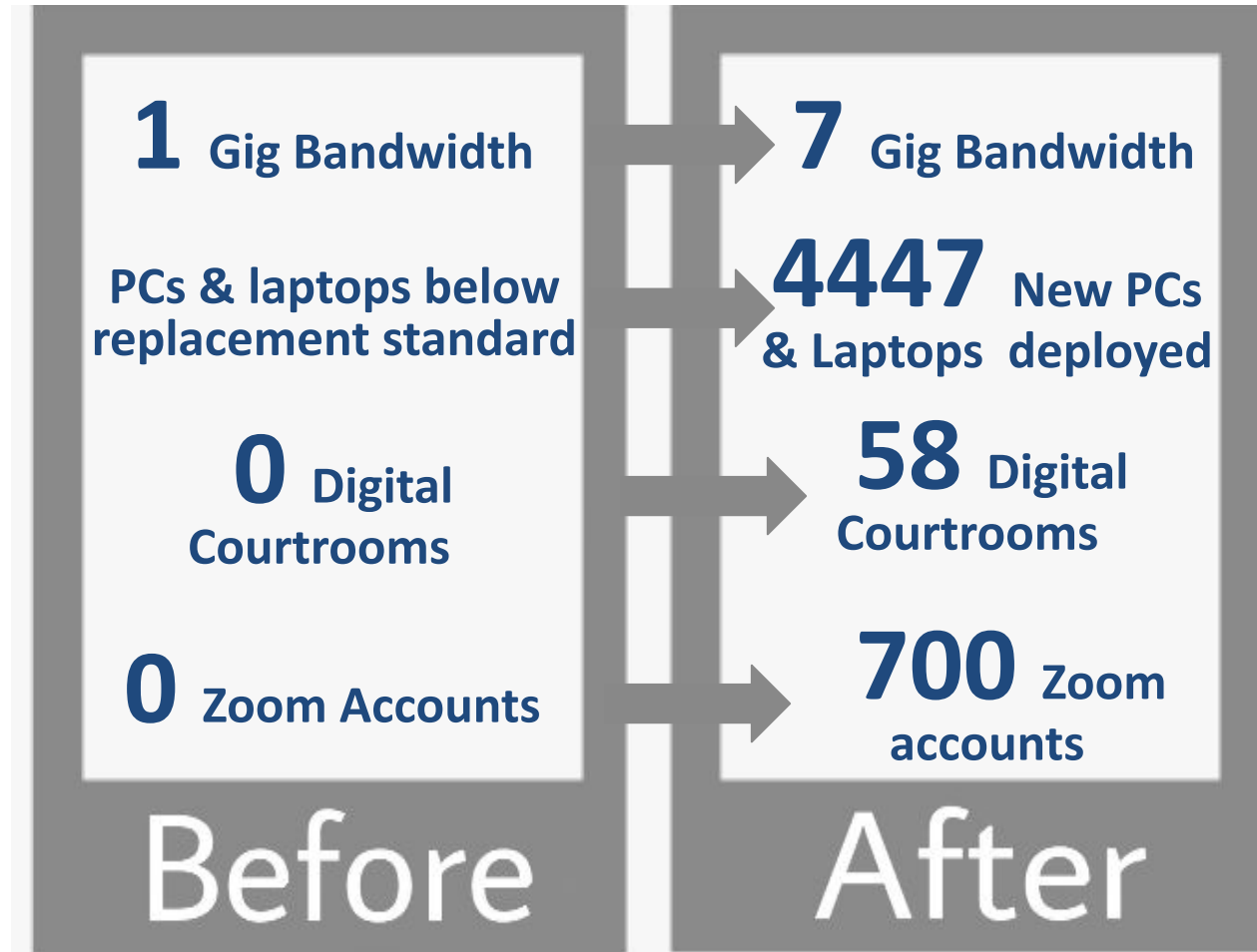


*\*Satisfy Before Proceeding to Phased Comeback*

# Technology

## Remote Enabled Workforce

- Prior to COVID, IT roadmap targeted \$9.7M in investment to: implement PC and network refresh and bandwidth expansion programs
- In 2020, \$8.7M was invested to fast-track a remote enabled workforce
- \$10 in 2021 will round out investments to fully equip a hybrid environment



# Return To Office Action Plan

## Department Certification Form

Fulton County Re-Occupation Plan

PHASE: **PLAN**

SEARCH:

Actions Department Location Phase Return to Work Date Public Access Date Total Employees Certification Status Last Edited Last Editor

Senior Services	677 Farham Road (H.Daniel)	III	May 17, 2021	Jul 12, 2021	35	Not certified	Apr 08, 2021 12:27:39	ladisa.omylogu
Senior Services	515 John Wesley Dobbs Ave. (John S. Mills)	III	May 17, 2021	Jul 12, 2021	25	Not certified	Apr 08, 2021 12:34:58	ladisa.omylogu
Senior Services	137 Peachtree Street (Community Development)	IV			30	Not certified	Apr 08, 2021 16:15:02	ladisa.omylogu
Senior Services		III	Jun 01, 2021		2	Not certified	Jun 05, 2020 14:11:40	alana.gilmore
Senior Services					23	Not certified	Jun 05, 2020 14:56:25	alana.gilmore
Clerk of Superior Court	141 Pryor Street (Government Ctr)	III	Jun 01, 2021	Jun 10, 2020	10	Not certified	Jun 12, 2020 13:54:54	ketisia.guerrero
Clerk of Superior Court	1365 English Street (Elections Ctr)	III	Jun 01, 2021		5	Not certified	Jun 12, 2020 13:45:45	ketisia.guerrero
Clerk of Superior Court	7741 Roswell Road (North Fulton Service Center)	III	Jun 01, 2021	Jun 10, 2020	4	Not certified	Jun 12, 2020 13:46:43	ketisia.guerrero
Clerk of Superior Court	5568 Stonewall Toll Road (Stonewall Toll)	III	Jun 01, 2021	Jun 10, 2020	1	Not certified	Jun 12, 2020 13:43:04	ketisia.guerrero
Marshal	160 Pryor Street, DM (Justice Center)	III	Jun 01, 2021	Jun 10, 2020	59	Not certified	Jun 12, 2020 12:43:23	ketisia.guerrero
Marshal	7741 Roswell Road (North Fulton Service Center)	III	Jun 01, 2021		5	Not certified	Jun 12, 2020 12:45:37	ketisia.guerrero
Marshal	5600 Stonewall Toll Road (South Fulton Service Center)	III	Jun 01, 2021		6	Not certified	Jun 12, 2020 12:47:42	ketisia.guerrero
					56	Not certified	Jun 11, 2020 13:25:45	ketisia.guerrero
					47	Not certified	Jun 11, 2020 14:04:50	ketisia.guerrero
					1	Not certified	Jun 10, 2020 12:33:46	ketisia.guerrero

General

Department: **PHI Division**

Location: **137 Peachtree Street (Community Development)**

Phase: **IV**

Return to Work Date: **Jul 01, 2021**

Public Access Date: **Jul 01, 2020**

Employee Summary

Total Employees	Employees On-Site	Employees In-Field	Employees Telework	Employees On-Call	Employees Out-of-State
24	12	0	12	0	0

Services and Modifications

Modifications to Services: **Teleworking, Staff working through office, Electronic processes for processing documents.**

Facility Usage & Needs

Days of Operation: **Monday-Thursday, Friday**

Hours of Operation: **8:00 AM - 5:00 PM**

Number of Employees using Shuttle: **0**

Costs/Modifications Needed: **None**

## INFORMATION CAPTURED

- Department, location, and reopening date
- Employee and reopening status
- Summary of services and modifications
- Facility needs
- PPE allocation
- Employee testing and vaccination
- Security and Technology needs
- Reopening certification

# Return To Office Action Plan

## Facilities Assessment (Closed Buildings)

- Prior to reopening, mothballed facilities will undergo a systems check of: HVAC; MERV filters; fire alarms; extinguishers; and AEDs

Library Re-Openings Track Sheet

Library Re-Openings Track Sheet		Status Color Legend											
		Not Started	In Progress	Delayed	Complete	Modified							
Libraries	Temperature Scanner Installations	Hand Sanitizer Stands & Solution	Staff PPE & Extra Masks for Public	HVAC Inspections	MERV 11 Filters	Fire Alarm System Inspections	Fire Extinguisher Inspections	Shield Barrier Installations	AED Inspection	Day Porters & Janitorial Services	Security Coverage	IT Readiness	Keyboard & Mouse Covers
Auburn Avenue													
Adam Park													
Adamsville/Collier Heights													
Alpharetta													
Buckhead													
Cleveland													
College Park													
Dogwood													
East Atlanta													
East Point													
East Roswell													
Cascade													
Fairburn													
South Fulton													



# Return To Office Action Plan

## HR Classification Analysis

- HR department analysis established job classifications within the county appropriate for remote work
- Information provided to directors to inform development of a hybrid return to office plan
- Key Findings
  - 900 job classifications reviewed
  - 515 classifications deemed eligible for remote work
  - Ultimately, directors' decision

# THE NEW NORMAL

- Updated CDC guidance: facility sanitizing; quarantine; and temperature scanning
- Employee support and facility availability for “open-to-the-public” events
- Continued disease spread mitigation precautions
- Facility footprint and occupation levels

# New Normal

## Employee Quarantine

	Status	Scenario	COVID-19 Protocol	Return to Work (RTW)	<u>New</u> Reporting Time
I	ALL EMPLOYEES	Positive without symptoms	Isolate for 10 days after date of 1 <sup>st</sup> positive test*	Employee must visit his/her health care provider (HCP) to receive medical clearance to return to work	Employees will be required to utilize accrued sick, compensatory time, vacation, or holiday earned to isolate or quarantine until all leave balances are exhausted. Once all leave balances have been exhausted, to avoid an employee going LWOP, a department head <u>will</u> grant administrative leave to permit employee to isolate or quarantine.
II		Positive with symptoms	Isolate for 10 days after initial appearance of symptoms (AND until the employee has been fever-free for at least 24 hours AND other symptoms have shown progressive improvement)*		
III		Exhibiting Symptoms	Send employee home immediately if onsite; employee must get tested by HCP or at COVID test site; employee must quarantine for 10 days after appearance of symptoms (AND until the employee has been fever-free for at least 24 hours AND other symptoms have shown progressive improvement)		
IV	General Staff	Exposure**	Quarantine for 14 days from date of last exposure; employee should get tested on 10th day of quarantine started (employee who becomes symptomatic should refer to Scenario III above)	If test results are positive, move to Scenario I or II; if negative RTW after quarantine period	
V	Emergency Essential Staff***	Exposure**	If asymptomatic, employee can continue to work; employee should get tested 10 days after date of last exposure and continue to adhere to County’s face covering mandate and social distancing requirement (employee who becomes symptomatic should refer to Scenario III above)		
VI	Fully Vaccinated Employees****	Exposure**	If asymptomatic, the employee may skip quarantine and testing, but should monitor symptoms for 14 days from the date of last exposure. An employee who becomes symptomatic should refer to Scenario III above.	The employee may continue to work unless the employee begins to exhibit symptoms of COVID-19.	

# New Normal

## Facility Protocols

### CONTINUED

- ✓ Masks Required
- ✓ Enhanced Janitorial
- ✓ Social Distancing
- ✓ Restricted Elevator Capacity
- ✓ Prominent COVID Signage
- ✓ CDC recommended quarantine

### ADJUSTED

- X Barrier cleaning
- X Temperature scanning
- X Return to work required testing

# New Normal

## Facility Protocols

### COVID-19 Response Department of Real Estate and Asset Management

- DREAM will be responsible for responding to exposure reports and dispatching proper response team for suitable disinfectant procedure. *See matrix below*
- User departments must report incident to DREAM Director or Deputy Director in writing. Incident report should include the following:
  - a. Whether or not a positive test result has been received
  - b. Last time affected employee/patron was in the area/building
  - c. List of areas that affected employee/patron was known to occupy
  - d. Whether or not employee/patron has exhibited symptoms associated with COVID-19 (Fever, cough, shortness of breath, etc)

	CONFIRMED POSITIVE TEST	SYMPTOMATIC EMPLOYEE/PATRON
County Business Operation	Close immediately with no re-entry until further notice from DREAM	Close immediately with no re-entry until further notice from DREAM
Disinfectant Protocol	Perform detailed wipe down of all surfaces by janitorial contractor using EPA/CDC-approved disinfectant.	Perform detailed wipe down of all surfaces by janitorial contractor using EPA/CDC-approved disinfectant
Return to Office	Return to office 30 minutes following disinfectant wipe down by DREAM	Return to office 30 minutes following disinfectant wipe down by DREAM

# New Normal

## Public Events

- May 1 - *Certain facilities available to reserve*
  - Advance request required
  - Subject to approval
  - Social distancing required
  - Capacity limited so distancing can be achieved
- May 1 - Departments have the option to hold public meetings or hearings, and may resume sensible use of conference rooms or gathering spaces, but *need to prioritize remote/virtual options*
- May 1 - Employees may support safely organized, publicly held events with Director approval



# RETURN TO OFFICE PLAN

- May 1 Return to Office planned
- Essential divisions within departments continue to remain open at full capacity
- Most other departments or divisions within departments will not return to a 100%, on-site model. Currently seeing anywhere from a 30% to 90% return to office
- Assembly Hall - Return to public meetings

# Return to Office Plan

## Phased Reopening Timeline

### Current

#### Phase 1

##### ***Essential Services***

Clerk; Courts; DA; PD;  
Solicitor; Marshal; Police;  
Sheriff; Public Works; IT; ME;  
DREAM; Tax; BOH; AFCEMA;  
E-911; Elections

### May 17

#### Phase 3

##### ***Staff Return***

Senior Services Adult-Day staff  
return; BH IDD staff onsite

### July 12

#### Phase 4

##### ***Modified Openings to Public***

Senior Services clients;  
Arts centers open to  
public

### May 1

#### Phase 2

##### ***Modified Openings***

Library (2 days); Internal  
Services; Assembly Hall; HIV  
Elim.; Community Dev.; Audit;  
Child Attorney; Comm. Clerk;  
BH Adol.

### June 1

#### Phase 4

##### ***Modified Openings***

Library all days; Senior  
Services other staff; BH IDD  
clients; Arts staff;

# Reopening Plan

## Phase II Reopening Service Profile - Library

### Occupation Level

**100%**

### Facilities

**33**

- Assessment -Complete
- PPE Delivery - 4/29/21

### Employees

**296**

Total

**296**

On-Site

**0**

Remote

- May 4 - All branches open to the public Tuesdays 10 am to 7 pm and Saturdays 10 am to 6 pm. \* Auburn Avenue by appointment. \*\* Central not yet open.
- June 1 - Return to pre-COVID schedule for branches and start summer reading
- June 1 - Begin to schedule ribbon cuttings for newly-renovated libraries
- Facility precautions
  - Masks required
  - Services Limited: Time inside; browsing; computer; meeting room access
  - Fully available: Restrooms; circulation; copying
  - Self check-out only

# Reopening Plan

## Phase II Reopening Service Profile - HIV Elimination

### Occupation Level

**50%**

### Facilities

**1**

- Assessment - 4/23/21
- PPE Delivery -4/29/21

### Employees

**24**

Total

**12**

On-Site

**12**

Remote

- May 1 - Department will resume in-office presence at an occupation rate of 50%, with employees rotating hybrid in-office schedules
- Facility precautions
  - Masks required, except when alone inside office
  - Meetings remain virtual
  - Social distancing required
  - Appointments required for public access

# Reopening Plan

## Phase II Reopening Service Profile - BHDD

### Occupation Level

**95%**

### Facilities

**10**

- Assessment - Complete
- PPE Delivery -4/28/21

### Employees

**114**

Total

**109**

On-Site

**5**

Remote

- Prior to May 1 - Department returned clinical staff in Adolescent BH services to the office for orientation and client contact and began services at the Adamsville, Oak Hill, and Clubhouse service centers
- May 17 - IDD staff back in office in preparation for a 6/1 return to services
- Facility precautions
  - Masks required, except when alone inside office
  - Meetings remain virtual
  - Social distancing required
  - Appointments required for public access

# Reopening Plan

## Phase II Reopening Service Profile - Finance

### Occupation Level

**20%**

### Facilities

**2**

- Assessment - 4/23/21
- PPE Delivery 4/27/21

### Employees

**112**

Total

**21**

On-Site

**91**

Remote

- Should volume increase, client facing services (business licenses and water payments) will be relocated to peachtree level at 141 Pryor
- May 1, employees will return to the office on a hybrid, rotating schedule at an occupation capacity level of 20%.
- Facility precautions
  - Masks required, except when alone inside office
  - Meetings remain virtual
  - Social distancing required
  - Appointments required for public access



# Reopening Plan

## Phase II Reopening Service Profile - HR

### Occupation Level

**4%**

### Facilities

**1**

- Assessment - Complete
- PPE Delivery - 4/28/21

### Employees

**50**

Total

**2**

On-Site

**48**

Remote

- May 1, employees will return to the office on a hybrid, rotating schedule at an occupation capacity level of 4%.
- Facility precautions
  - Masks required, except when alone inside office
  - Meetings remain virtual
  - Social distancing required
  - Appointments required for public access

# Reopening Plan

## Phase II Reopening Service Profile - Purchasing

### Occupation Level

**50%**

### Facilities

**1**

- Assessment - 4/26/21
- PPE Delivery - 4/30/21

### Employees

**31**

Total

**15**

On-Site

**16**

Remote

- May 1, employees will return to the office on a hybrid, rotating schedule at an occupation capacity level of 50%.
- Friday, all employees will be available on a remote basis
- Facility precautions
  - Masks required, except when alone inside office
  - Meetings remain virtual
  - Social distancing required
  - Appointments required for public access

# Reopening Plan

## Phase II Reopening Service Profile - DCRC

### Occupation Level

**20%**

### Facilities

**1**

- Assessment - 4/23/21
- PPE Delivery - 4/29/21

### Employees

**10**

Total

**2**

On-Site

**8**

Remote

- May 1, employees will return to the office on a hybrid, rotating schedule at an occupation capacity level of 20%.
- Cameras will be installed on desktops in private locations in the office to facilitate training and intake.
- Facility precautions
  - Masks required, except when alone inside office
  - Meetings remain virtual
  - Social distancing required
  - Appointments required for public access

# Reopening Plan

## Phase II Reopening Service Profile - Comm. Dev.

### Occupation Level

**20%**

### Facilities

**1**

- Assessment - 4/23/21
- PPE Delivery -4/29/21

### Employees

**22**

Total

**4**

On-Site

**18**

Remote

- May 1, employees will return to the office on a hybrid, rotating schedule at an occupation capacity level of 20%.
- Facility precautions
  - Masks required, except when alone inside office
  - Meetings remain virtual
  - Social distancing required in office and for public meetings
  - Appointments required for public access

# Reopening Plan

## Phase II Reopening Service Profile - Comm. Clerk

### Occupation Level

**50%**

### Facilities

**1**

- Assessment - 4/22/21
- PPE Delivery -4/28/21

### Employees

**8**

Total

**4**

On-Site

**4**

Remote

- May 1, employees will return to the office on a hybrid, rotating schedule at an occupation capacity level of 50%.
- Facility precautions
  - Masks required, except when alone inside office
  - Meetings remain virtual
  - Social distancing required
  - Appointments required for public access

# Reopening Plan

## Phase II Reopening Service Profile - Auditor

### Occupation Level

**50%**

### Facilities

**1**

- Assessment - 4/22/21
- PPE Delivery -4/28/21

### Employees

**8**

Total

**4**

On-Site

**3**

Remote

- May 1, employees will return to the office on a hybrid, rotating schedule at an occupation capacity level of 50%.
- Facility precautions
  - Masks required, except when alone inside office
  - Meetings remain virtual
  - Social distancing required
  - Appointments required for public access



# Reopening Plan

## Phase II Reopening Service Profile - Child Attorney

### Occupation Level

**60%**

### Facilities

**1**

- Assessment - 4/22/21
- PPE Delivery - 4/27/21

### Employees

**22**

Total

**13**

On-Site

**9**

Remote

- May 1, employees will return to the office on a hybrid, rotating schedule at an occupation capacity level of 60%.
- Virtual proceedings, client visits and educational advocacy will continue subject to Chief Judge order
- Facility precautions
  - Masks required, except when alone inside office
  - Meetings remain virtual
  - Social distancing required
  - Appointments required for public access

# Reopening Update

## IN-PERSON BOC MEETINGS - ASSEMBLY HALL



### RECOMMENDATION

- **May 5 Regular Meeting** - Return to in-person meetings
- Begin with reception and tour of plaza and atrium renovations

### PRECAUTIONS

- Masks required for entire meeting
- 6+ feet distance required
- Podium wipe-down after each public speaker
- Maximum Assembly Hall capacity set
- Maximize air exchanges within Assembly Hall
- Remote presentations from external partners
- Virtual public comment access as well

# NEXT STEPS

- Communication
- Facility Assessments
- PPE Delivery
- Janitorial
- **MAY 1 - RETURN TO OFFICE**

# REOPENING COMMUNICATIONS

## PUBLIC

### *Messages*

- Re-opening dates
  - New service hours
  - Safety Protocols
  - Occupant Limitations
  - Service Changes
- 

### *Tactics*

- Website updates
- Social Media posts
- Signage
- Email blasts
- Press Releases

## EMPLOYEES

### *Messages*

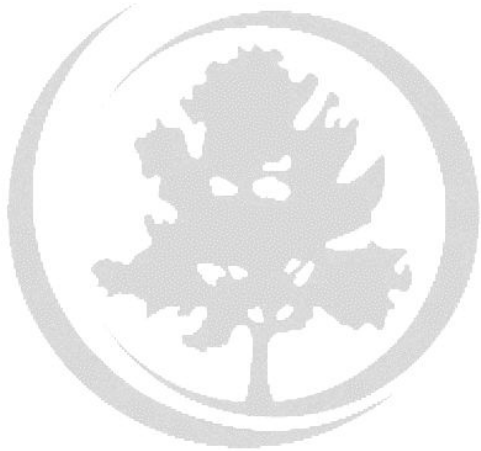
- Safety Protocols
  - Operational Changes
  - Technology Supports
  - Health Benefits
- 

### *Tactics*

- FulcoNews Emails
- Employee FB Group
- Signage
- Department leadership



# QUESTIONS



# **Emergency Response Reserve Update & Recovery Funds Plan**

# Emergency Response Reserve Update and COVID-19: Recovery Funds Plan

Economic Recovery and  
Operational Resiliency Plan

April 21, 2021



# Emergency Response Reserve Budget vs Commitments

in Millions \$		4.9.2021		4.16.2021		Commi.	Unoblig.	Paid	
		Budget		Budget					
Health Response	Testing	\$ 4.2		\$ 4.2		\$ 1.5	\$ 2.7	0.1	A Transfer to increase Communications Campaign
	Vaccination	8.3	(1.0) A	\$ 7.3		6.6	\$ 0.7	0.3	
	SPOC / Mobile Site Oper.	6.1		\$ 6.1		6.1	\$ -	0.5	B Transfer to increase funding for Medical Transcribers
	Comm. Testing/ Vaccine	1.0	1.0 A	\$ 2.0		2.0	\$ -	0.2	
	<b>Total</b>	<b>19.6</b>		<b>19.6</b>		<b>16.2</b>	<b>3.4</b>	<b>1.1</b>	
Operational Stability	PPE	4.0		4.0		4.0	-	0.9	
	Infrastructure	3.2		3.2		3.2	-	0.0	
	Prof. Serv	1.5	0.0 B	1.5		1.5	-	0.9	
	Warehouse	1.2		1.2		1.2	-	0.4	
	Day Porters	1.3		1.3		-	1.3	-	
	Janitorial	2.8		2.8		0.6	2.2	0.0	
	Childcare	0.3		0.3		0.3	-	-	
	Health Care Costs	1.0		1.0		1.0	-	0.2	
	2020 Oblig / Reserve	5.0	(0.0) B	5.0		5.0	-	2.6	
	Hardware and Software	5.4		5.4		3.5	1.9	0.1	
	<b>Total</b>	<b>26.1</b>	<b>-</b>	<b>26.1</b>		<b>20.3</b>	<b>5.9</b>	<b>5.1</b>	
<b>Total</b>		<b>\$ 45.7</b>		<b>\$ 45.7</b>		<b>\$ 36.5</b>	<b>\$ 9.2</b>	<b>\$ 6.18</b>	



# Emergency Rental Assistance Program Status Update

<i>in millions \$</i>	Budget	Exp.	Bal.
<b>Rental Assistance</b>	<b>\$ 15.2</b>	<b>\$ 0.4</b>	<b>\$ 14.8</b>
<b>Utilities Assistance</b>	<b>1.0</b>	<b>0.03</b>	<b>0.97</b>
<b>Admin. Cost</b>	<b>1.8</b>	<b>0.3</b>	<b>1.5</b>
<b>- 10% of Funds</b>			
	<b>\$ 18.0</b>	<b>\$ 0.7</b>	<b>\$ 17.3</b>

# Use Case Revisions

- Reduce Job Training to 2020 Funding level of \$2.5m
- Shift remaining \$7.5m to the following:
  - \$2.5 Artist Grant Program
  - \$2.5 Small Business Grant Program
  - \$1.0 Summer Youth Job Training Program
  - \$1.5 Court Backlog for facilities needs
- Revisit community needs allocation once municipal spending plans are announced
- No change for the premium pay recommendation



# Next Steps

- Continue response effort within available resources while awaiting receipt of Federal Funds
- Prepare to execute with non profit and other partners as soon as funds are made available
- Continue to build out operational plans for major programs
- Develop program parameters for grant and summer youth programs
- Continue to work with AFCEMA and FEMA/GEMA partners on reimbursement application/process
- Continue to provide updates at each BOC meeting.





# QUESTIONS