

Performance Evaluation Details

ID	E1
Project	Asphalt/Concrete Pavement Maintenance and Repair
Project Number	23ITB138287C-JNJ
Supplier	Complete Contracting Partners LLC
Supplier Project Contact	Quincy Collins (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	04/01/2024 to 06/30/2024
Effective Date	08/07/2024
Evaluation Type	Formal
Interview Date	08/07/2024
Expectations Meeting Date	08/07/2024
Status	Completed
Publication Date	08/07/2024 12:01 PM EDT
Completion Date	08/07/2024 12:01 PM EDT
Evaluation Score	82

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating

Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments Quality of goods and services are excellent. Personnel are qualified and experienced with good technical excellence. Products and final product are mostly satisfactory. Meets contract requirements.

TIMELINESS OF PERFORMANCE

17/20

Rating

Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments Generally descent with response times for projects communicative with callbacks, emails etc. Even for simple projects. Responds well to change in directions, new requests or change in scope.

BUSINESS RELATIONS

14/20

Rating

Satisfactory: Response to inquiries and/or technical, service, administrative issues is consistently effective.

Comments Good business relations; effective and efficient with problem notifications or updates on schedules. Continuous delays in receiving proposals as well as invoices.

CUSTOMER SATISFACTION

17/20

Rating

Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments Good Communication. Info and request promptness is generally good. Customers were always satisfied and projects met specs stated in the contract. User quality was good, Within budget.

COST CONTROL

17/20

Rating

Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments Costs mostly stay within budget. Resolves price issue when requested for clarification. Cost have increased due to inflation so costs.

GENERAL COMMENTS

Comments *Not Specified*