

# DEPARTMENT OF PURCHASING & CONTRACT COMPLIANCE

### CONTRACTORS PERFORMANCE REPORT

	PF	ROFESSION	NAL SERVICES		
Report Period Start	Report Pe	riod End	Contract Period Start	Contract Period End	
11/1/2021		1/2022	4/1/2021	3/31/2022	
Purchaser Order Num			Purchase Order Date	010112022	
MA 520 20	MA124901C-	GS		9/2021	
Department					
			REAM		
Bid Number		Service Comm			
99999-001-SPD000	0116-0002	Tire	es,Tubes, Accessories and	Repair Service	
Contractor	0	- C 1 T' 1	LUI TI O		
	Col		ba Hill Tire Company ance Rating		
	Archives con		ents less than 50% of the ti	ma not roononoivo	
0 = Unsatisfactory	effective and customer dis	/or efficient; un	acceptable delay; incompe	tence; high degree of	
1 = Poor	effective and	or efficient; de	ents 70% of the time. Marg lays require significant adju ble; customer somewhat sa	istments to programs; key	
Archives contract requirements 80% of the time. Generally responsive, effect and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction.					
3 = Good and/or efficient		nt; delays have	ents 90% of the time. Usua e not impact on programs/n eldom require guidance; cu	nission; key employees	
4 = Excellent	highly efficien	nt and/or effect	ents 100% of the time. Imm ive; no delays; key employo customers expectations are	ees are experts and	
4 Ougliburd Orada/C		(Specification	on Compliance – Technical	Excellence –	
1. Quality of Goods/Se	ervices		ministration – Personnel Q		
O 0 1 O 1 O 2 O 3 O 4 Hill Tire provides tires and maintains inventory consistent with industry standards.					
		() () () () () ()	M.ID. 0	T	
2. Timeliness of Performance		agreement,	ere Milestones Met Per Contract – Response Time (per reement, if applicable) – Responsiveness to Directions/ ange – On Time Completion Per Contract)		
O 0 1					

3. Business Relations (Responsiveness to Inquires – Prompt Problem Notifications)						
	I (vesponsivenes	ss to Inquires – Prompt Problem Notifications)				
The staff at Hill Tire	The staff at Hill Tire staff is very responsive to request from staff for product specification and					
O 1 recommendations.						
0 2						
O 3						
<b>()</b> 4						
1/2						
	t User Quality Expect er Invoicing – No Sub	ations – Met Specification ostitutions)	– Within Budget –			
0 DREAM is very satis	sfied with product and	d services from Hill Tire				
1	one of the product diffe					
O 2						
<b>O</b> 3						
O 4						
5. Contractors Key Personnel (Credentials/Experience Appropriate – Effective						
Supervision/Management – Available as Needed)						
O 0 The management te	The management team is very knowledgeable and responsive to all DREAM request					
O 1						
O 2						
<b>O</b> 3	<b>⊙</b> 3					
O 4	Я					
Overall Performance Rating	3.60	Date	3/9/2022			
Would you select/recommend	this vendor again?	Yes	No			
Rating completed by: Kier Freeman						
Department Head Name:	Joseph Davis					
Department Head Signature	Department Head Signature Geseph Davis					

After completing the form: Submit to Purchasing Print a copy for your records Save the form

Subn	-	
<b>建设的设置</b>	BEES	
	30.34	

Print

Save



### DEPARTMENT OF PURCHASING & CONTRACT COMPLIANCE

#### CONTRACTORS PERFORMANCE REPORT PROFESSIONAL SERVICES Report Period Start Report Period End Contract Period Start Contract Period End 11/1/2021 3/31/2022 4/1/2021 3/31/2022 Purchaser Order Number Purchase Order Date MA 520 20MA124901C-GS 01/29/2021 Department DREAM Bid Number Service Commodity 99999-001-SPD0000116-0003 Tires, Tubes, Accessories and Repair Services Contractor The Goodyear Tire & Rubber Company dba Nextire Commerical, Inc. Performance Rating Archives contract requirements less than 50% of the time not responsive. effective and/or efficient; unacceptable delay; incompetence; high degree of 0 = Unsatisfactory customer dissatisfaction. Archives contract requirements 70% of the time. Marginally responsive. effective and/or efficient; delays require significant adjustments to programs; key 1 = Poor employees marginally capable; customer somewhat satisfied. Archives contract requirements 80% of the time. Generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs 2 = Satisfactory adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction. Archives contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees 3 = Goodare highly competent and seldom require guidance; customers are highly satisfied Archives contract requirements 100% of the time. Immediately responsive: highly efficient and/or effective; no delays; key employees are experts and 4 = Excellent require minimal directions; customers expectations are exceeded. (Specification Compliance - Technical Excellence -1. Quality of Goods/Services Reports/Administration - Personnel Qualification Nextire provides tires and maintains inventory consistent with industry standards. 2 3 (Were Milestones Met Per Contract - Response Time (per 2. Timeliness of Performance agreement, if applicable) - Responsiveness to Directions/ Change - On Time Completion Per Contract) Nextire is very timely with thier delivery of product as requested. 2 3 4

3. Business Relations		ss Relations	(Responsiveness to Inquires – Prompt Problem Notifications)					
0	0							
0	1	The staff at Nextire staff is very responsive to request from staff for product specification and						
0	2	recommendations.	recommendations.					
0	3							
0	4							
4. Cu	ıstom		User Quality Expecta er Invoicing – No Sub	ations – Met Specification estitutions)	n – Within Budget –			
	0	DREAM is very sati	sfied with product and	services from Nextire				
0	2							
0	3	1						
0	4							
5. Contractors Key Personnel (Credentials/Experience Appropriate – Effective								
Supervision/Management – Available as Needed)				ded)				
The management team is very knowledgeable and responsive to all DREAM request								
0	0 1							
0	2							
0	3							
U	4							
Overall Performance Rating 3.60 Date 3/9/2022								
		u select/recommend		Yes	No			
			Freeman					
Depa	Department Head Name: Joseph Davis							

After completing the form: Submit to Purchasing Print a copy for your records Save the form

Department Head Signature Geseph Davis

COLUMN TO SERVE THE PARTY OF TH				ä
STATE OF THE STATE				
	aren 2	m	1 50000	
SECTION OF THE	1010	Jeel	# EGGSSER	

Print

Save



## DEPARTMENT OF PURCHASING & CONTRACT COMPLIANCE

#### CONTRACTORS PERFORMANCE REPORT PROFESSIONAL SERVICES Report Period Start Report Period End Contract Period Start Contract Period End 11/1/2021 3/31/2022 4/1/2021 3/31/2022 Purchaser Order Number Purchase Order Date MA 520 20MA124901C-GS 01/29/2021 Department **DREAM** Bid Number Service Commodity 99999-001-SPD0000116-0005 Tires, Tubes, Accessories and Repair Services Contractor Bridgestone dba Atlanta Commercial Tire Performance Rating Archives contract requirements less than 50% of the time not responsive. effective and/or efficient; unacceptable delay; incompetence; high degree of 0 = Unsatisfactory customer dissatisfaction. Archives contract requirements 70% of the time. Marginally responsive. effective and/or efficient; delays require significant adjustments to programs; key 1 = Poor employees marginally capable; customer somewhat satisfied. Archives contract requirements 80% of the time. Generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs 2 = Satisfactory adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction. Archives contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees 3 = Goodare highly competent and seldom require guidance; customers are highly satisfied Archives contract requirements 100% of the time. Immediately responsive: highly efficient and/or effective; no delays; key employees are experts and 4 = Excellent require minimal directions; customers expectations are exceeded. (Specification Compliance - Technical Excellence -1. Quality of Goods/Services Reports/Administration - Personnel Qualification Atlanta Commercial Tire provides tires and maintains inventory consistent with industry standards. 2 3 (Were Milestones Met Per Contract - Response Time (per 2. Timeliness of Performance agreement, if applicable) - Responsiveness to Directions/ Change - On Time Completion Per Contract) Atlanta Commercial Tire is very timely with thier delivery of product as requested. 1 2 3

2 D	-in a	o Dalatiana		1 . 5 . 5	11 11 11			
		I (Kesponsiveness to	o Inquires – Prompt Pro	biem Notifications)				
O	0	The staff at Atlanta Commercial Tire staff is very responsive to request from staff for product						
0	1	specification and recommendations.						
0	2	opeomodien and re						
0	3							
0	4							
4. Cu:	stom		: User Quality Expectation er Invoicing – No Substi		– Within Budget –			
	0	DDEAM is yory sati	stind with product and as	onicos from Atlanta Co	managaial Tira			
	1	DREAM IS VERY SAU	sfied with product and se	ervices from Atlanta Co	mmerciai Tire			
0	2							
Õ	3							
Ŏ	4							
5. Contractors Key Personnel (Credentials/Experience Appropriate – Effective								
			Supervision/Managem	nent – Available as Need	led)			
0	0	The management te	am is very knowledgeab	hle and responsive to all	DREAM request			
0	1	The management to	arrio very knowledgeab	ole and responsive to all	BREAM request			
0	2							
0	3							
Ŏ	4							
Overa	all Pe	erformance Rating	3.60 D	ate	3/9/2022			
Woul	d yo	u select/recommend	this vendor again?	Yes	No			
	Rating completed by: Kier Freeman							

After completing the form: Submit to Purchasing Print a copy for your records Save the form

Department Head Signature Geseph Davis

Department Head Name:

S			100	250	
	10 H	avi	701	2000	
	VI.	241		100	

Print

Joseph Davis

Save