

Performance Evaluation Details

ID	E1
Project	South Fulton Maintenance and Operational Demonstration Garden Landscape
Project Number	24ITB1302727A-KM
Supplier	Crabapple LandscapEXPERTS
Supplier Project Contact	Penelope Hilliard (preferred language: English)
Performance Program	Professional Services
Evaluation Period	07/01/2025 to 07/31/2025
Effective Date	08/15/2025
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	07/17/2025
Status	Completed
Publication Date	08/15/2025 09:47 AM EDT
Completion Date	08/15/2025 09:47 AM EDT
Evaluation Score	82

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

PROJECT MANAGEMENT

17/20

Rating

Excellent: Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

Comments

The vendor switched back to initial project manager who began the project and appears to have a better understanding of the project.

SCHEDULE

17/20

Rating

Excellent: Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

Comments

Appears to be back on track with original project manager back on project.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

17/20

Rating

Excellent: Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

Comments

Requested vendor send photographic documentation of site visits.

COMMUNICATIONS AND CO-OPERATION

14/20

Rating

Satisfactory: Satisfactory response to the User Department's requests and changes; Consultant involved in developing solutions and ensures prompt and appropriate action.

Comments

Better communications have occurred with current project manager and owner representative.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

17/20

Rating

Excellent: Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments

Any outstanding concerns were discussed and are being addressed by current project manager.

GENERAL COMMENTS

Comments

Not Specified