

Performance Evaluation Details

ID	E1
Project	Jetter Parts
Project Number	21ITBC000022A-CJC
Supplier	Max-Life Mfg.Corp
Supplier Project Contact	Giovanni Hernandez (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	01/01/2023 to 06/30/2023
Effective Date	08/31/2023
Evaluation Type	Formal
Interview Date	08/31/2023
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	08/31/2023 11:56 AM EDT
Completion Date	08/31/2023 11:56 AM EDT
Evaluation Score	88

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments *Not Specified*

TIMELINESS OF PERFORMANCE

17/20

Rating Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments *Not Specified*

BUSINESS RELATIONS

17/20

Rating Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments *Not Specified*

CUSTOMER SATISFACTION

20/20

Rating Outstanding: Contractor representative proactively communicates performance/specification issues to the User Department, highly professional and responsive.

Comments *Not Specified*

COST CONTROL

17/20

Rating Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments *Not Specified*

GENERAL COMMENTS

Comments *Not Specified*