

Performance Evaluation Details

ID	E3
Project	HVAC Equipment and Parts
Project Number	25ITBC1368307C-JNJ
Supplier	Shelton Supply d/b/a F.M.Shelton,Inc
Supplier Project Contact	fawn m Shelton (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	12/01/2025 to 02/28/2026
Effective Date	03/09/2026
Evaluation Type	Formal
Interview Date	03/09/2026
Expectations Meeting Date	03/09/2026
Status	Completed
Publication Date	03/09/2026 10:59 AM EDT
Completion Date	03/09/2026 10:59 AM EDT
Evaluation Score	76

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE17/20

Rating	Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.
Comments	<i>Not Specified</i>

TIMELINESS OF PERFORMANCE17/20

Rating	Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.
Comments	<i>Not Specified</i>

BUSINESS RELATIONS14/20

Rating	Satisfactory: Response to inquiries and/or technical, service, administrative issues is consistently effective.
Comments	Issues with invoicing on time and accurately

CUSTOMER SATISFACTION14/20

Rating	Satisfactory: Contractor representative is reasonably responsive to User Department request for information and professional.
Comments	Needs improvement on communication

COST CONTROL14/20

Rating	Satisfactory: Minimal contract pricing issues, cost discrepancies identified by User Department that require explanation, cost/price issues resolved in timely manner.
Comments	Mark up on prices are making it more expensive

GENERAL COMMENTS
Comments

Not Specified