



# 2022 Workforce Development Career Service & One Stop Contracts



April 20<sup>th</sup>, 2022

# Workforce Development: 2023 Staffing



**Team Success: No loss of Workforce Development Staff since start of Pandemic**

**11  
Staff**



## Compliance/Outreach (System)

- Pilot Program Development
- Strategic Partnerships
- Policy Development
- Local Workforce Development Board Management
- Business Services Alignment with Select Fulton
- Regional Program Service Delivery

**20  
Staff**



## Case Management (Individual)

- Intake
- Eligibility
- Training Assignments
- Follow-Up
- Employment Services Workshops

**2  
Staff**



## One-Stop Operator

- Referrals
- Partner Accountability

# Workforce Development: 2023 Operations



\*Federal Regulations limit Admin costs to 10% of Expenses

Compliance/Outreach

2023  
WIOA  
Grant  
Funds

• ~  
\$850,000



Case Management

2022  
WIOA  
Grant  
Funds

• ~  
\$2,000,000



One-Stop Operator

2022  
WIOA  
Grant  
Funds

• ~  
\$125,000



## Program Enhancements (2018-2022)



### AUDIT: US DOL COVID Recovery Readiness Review

- Determination of “Ready” on 24/24 Metrics evaluated by US DOL to respond to challenges of COVID and support re-employment efforts



### PROGRAM SUCCESS: Efficiency in Program Service Delivery

- Job Seeker time spent in program has been reduced from 112 weeks in 2018 to 79 weeks in 2022. The State Average is 92 weeks.



### FLEXIBILITY: Serving Fulton Residents During COVID

- Career Centers re-opened March 2021;
- Dedicated drivers to Mobile Career Center in operation in numerous locations for customers unable to travel to Career Center



### JOBS: Improved Employment Outcomes

- Job Placements and Earnings have increased year over year during the contract, both in number of Fulton residents completing training programs and the percent of successful completions