

Performance Evaluation Details

ID	E3
Project	Water Meter Testing and Repairs
Project Number	22ITB076A-JWT
Supplier	REED AND SHOWS METER SOLUTIONS
Supplier Project Contact	WILLIAM SHOWS (preferred language: English)
Performance Program	Professional Services
Evaluation Period	10/01/2023 to 06/30/2024
Effective Date	08/14/2024
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	08/13/2024
Status	Completed
Publication Date	08/14/2024 09:17 AM EDT
Completion Date	08/14/2024 09:17 AM EDT
Evaluation Score	85



8/21/2024

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

PROJECT MANAGEMENT

17/20

Rating

Excellent: Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

Comments

The Vendor provides excellent work testing meters.

SCHEDULE

17/20

Rating

Excellent: Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

Comments

The Vendor is always responsive and timely with their work and deadlines.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

17/20

Rating

Excellent: Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

Comments

Excellent high-quality meter testing services are provided.

COMMUNICATIONS AND CO-OPERATION

17/20

Rating

Excellent: Co-operative and timely response to the User Department concerns.

Comments

The Vendor is always prompt with assignments.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

17/20

Rating

Excellent: Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments

Not Specified

GENERAL COMMENTS

Comments

Not Specified