Performance Evaluation Details

ID	E1
Project	Manholes, Frames, Grates and Accessories
Project Number	22ITBC089A - JWT
Supplier	Ferguson Waterworks
Supplier Project Contact	Bob Mcwhorter (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	07/01/2023 to 09/30/2023
Effective Date	10/02/2023
Evaluation Type	Formal
Interview Date	10/02/2023
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	10/02/2023 01:32 PM EDT
Completion Date	10/02/2023 01:32 PM EDT
Evaluation Score	85

10/04/2023

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE 17/20

Rating

Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments *Not Specified*

TIMELINESS OF PERFORMANCE 17/20

Rating

Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments No materials have been ordered or expended from this contract at this time.

BUSINESS RELATIONS 17/20

Rating

Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments *Not Specified*

CUSTOMER SATISFACTION 17/20

Rating

Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments *Not Specified*

COST CONTROL 17/20

Rating

Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments *Not Specified*

GENERAL COMMENTS

Comments *Not Specified*