## Performance Evaluation

## **Project Details**

Notification EmailDefaultAdditional RecipientsN/AInclude notification issuer as anN/A

additional recipient

Project Name Property and Casualty Broker Services

Project Number 21RFP102521C-MH

SupplierEdgewood Partners Insurance CenterSupplier Project ContactLaToya Cotton (preferred language: English)

Performance ProgramProfessional ServicesEvaluation Period07/01/2023 to 09/30/2023

Effective Date 10/05/2023

## Performance Evaluation Details

IDE6Evaluation Score94Evaluation TypeFormal

Publication Date10/05/2023 11:27 AM EDTPublished ByLatoya Belgrave-Green

## **OVERALL RATING GUIDE - PROFESSIONAL SERVICES**

**Evaluation Score Range** Outstanding = 90-100% Excellent = 80-89% Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

20/20 **PROJECT MANAGEMENT** 

Rating

<b>Outstanding:</b> Project Management practices that exceed in the areas of scope, schedule, budget, quality of work and risk/issue management. Complete understanding of project objectives, risks and Contract requirements.

Comments Not Specified

**SCHEDULE** 17/20

Rating

<b>Excellent:</b> Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of

project schedule.

Comments Not Specified

**QUALITY OF DESIGN, REPORTS AND DELIVERABLES** 20/20

Rating

<b>Outstanding:</b> Extraordinary quality of deliverables that exceeds

requirements in all areas and finished product presents a degree of innovation in

Comments Not Specified

**COMMUNICATIONS AND CO-OPERATION** 20/20

Rating

<br/><b>Outstanding:</b> Co-operative and proactive response to User Department concerns at all times. Innovative communication approaches with the User

Department's team.

Comments Not Specified

**OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS** 17/20

Rating

<br/><b>Excellent:</b> Proactive approach to oversight of Contract compliance.

Compliance issues are resolved in a timely manner to the User Department's

satisfaction and exceeds expectations in some areas.

Comments Not Specified

**GENERAL COMMENTS** 

Comments Not Specified