

Performance Evaluation Details

ID	E6
Project	Carpet, Carpet Tile Installation and Repair Services
Project Number	20ITB125835C-GS
Supplier	HPI Floors, LLC
Supplier Project Contact	Lawrence E Hollinshead (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	04/01/2024 to 06/30/2024
Effective Date	07/07/2024
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	07/07/2024 05:51 PM EDT
Completion Date	07/07/2024 05:51 PM EDT
Evaluation Score	76

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating
Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments
Vendor has not provided any goods and services so far in this period. The Project Manager of the vendor was familiar with Fulton County's contract requirements.

TIMELINESS OF PERFORMANCE

14/20

Rating
Satisfactory: There are no, or minimal, delays that impact achievement of contract requirements.

Comments
Vendor has not provided any goods and services so far in this period

BUSINESS RELATIONS

17/20

Rating
Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments
The contractor maintained very good contact and relationship with Fulton County staff who managed the contract. The contractor always responded to calls and quotes and RFI about product/services Contractor provided multiple quotes during this period

CUSTOMER SATISFACTION

14/20

Rating
Satisfactory: Contractor representative is reasonably responsive to User Department request for information and professional.

Comments
Contractor was available to walk the building and submit estimates for multiple sites. Contractor was very responsive to these requests.

COST CONTROL

14/20

Rating
Satisfactory: Minimal contract pricing issues, cost discrepancies identified by User Department that require explanation, cost/price issues resolved in timely manner.

Comments
Contractor submitted quotes in a timely manner and prices were as agreed upon or as quoted in the ITB. There were no disputes related to quotes or the price structure used

GENERAL COMMENTS

Comments
This is a good resource for the floor maintenance requirements

Performance Evaluation Details

ID	E9
Project	Glass and Plexiglas Repair and Maintenance
Project Number	20ITB126868C-CG
Supplier	Brad Construction Company II
Supplier Project Contact	Neal Morrison (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	04/01/2024 to 06/30/2024
Effective Date	07/08/2024
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	07/08/2024 04:42 PM EDT
Completion Date	07/08/2024 04:42 PM EDT
Evaluation Score	79

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating
Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments
Vendor provided services and material of good quality. There were no issues resulting from poor quality of material or poor workmanship. Contractor employed skilled workers and complied with technical specifications in the contract

TIMELINESS OF PERFORMANCE

14/20

Rating
Satisfactory: There are no, or minimal, delays that impact achievement of contract requirements.

Comments
Vendor provided services within agreed upon schedule. There has been no delay in execution of work except where manufacturer may have caused some delays

BUSINESS RELATIONS

17/20

Rating
Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments
Vendor maintained very good business contact with the project manager and always responded to quotes and requests for information. Vendor was also able to facilitate dialogue with the manufacturer when certain design/manufacturing issues were discussed

CUSTOMER SATISFACTION

17/20

Rating
Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments
Contractor communicated with Fulton County routinely and effectively. Where information was requested, contractor provided detailed notes and included manufacturer's cut sheets or web site information

COST CONTROL

14/20

Rating
Satisfactory: Minimal contract pricing issues, cost discrepancies identified by User Department that require explanation, cost/price issues resolved in timely manner.

Comments
Invoices were submitted by the vendor in a timely manner and with minimum or no delays. Vendor cooperated with the County during the cyber-attack, when payments were subjected to unusual delays

GENERAL COMMENTS

Comments
Recommend maintaining the contract considering the quality of their work.



INTEROFFICE MEMORANDUM

TO: Felicia Strong-Whitaker, Chief Purchasing Agent,
Director of Purchasing and Contract Compliance

FROM: Joseph Davis, Director, DREAM ^{JD}

DATE: September 10, 2024

SUBJECT: Contractor's Performance Report – G.S.A.T, Restoration
Inc. dba Paul Davis of North Atlanta – 23ITB138808C-
GS for Carpet, Carpet Installation and Repair Services
Countywide

The Contractor listed below has not been established as a contractor/vendor in BidNet due to the new Contract Agreement just been established cause for no evaluation for performance at this time. Once services have been rendered/or project completed during active evaluation (quarterly) period, then a complete performance evaluation will be done by the Department representative (Project Manager).

PROJECT: Carpet, Carpet Installation and Repair Services Countywide

PROJECT NO.: 23ITB138805C-GS

CONTRACTOR: G.S.A.T, Restoration, Inc. dba Paul Davis of North Atlanta
1000 Miller Ct. W
Norcross, GA 30071

POC: Wilson Tomala, President

PHONE: (770) 985-1727

EMAIL: wtomala@pauldavis.com

If you have any questions, please contact Khandi Flowers at (404) 612-7944.

JD/TD/JA/kf

C: Tim Dimond, DREAM Deputy Director
John Adams, DREAM Administrator
Willie Perryman, Building Maintenance Manager
Vijay Nair, Building Maintenance Manager
Harry Jordan, Contract Administrator, DREAM