

Performance Evaluation Details

ID	E6
Project	Uniforms Footwear and Duty Gear
Project Number	23ITBC138578B-RT
Supplier	SMYRNA POLICE DISTRIBUTORS
Supplier Project Contact	RONDA JACOBS (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	08/07/2025 to 11/06/2025
Effective Date	01/08/2026
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	01/08/2026 11:38 AM EST
Completion Date	01/08/2026 11:38 AM EST
Evaluation Score	85

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE17/20

Rating	Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.
Comments	Sewing has improved.

TIMELINESS OF PERFORMANCE14/20

Rating	Satisfactory: There are no, or minimal, delays that impact achievement of contract requirements.
Comments	Turn around time could be faster.

BUSINESS RELATIONS17/20

Rating	Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.
Comments	Ronda and team respond within a day or two for orders or questions we may have.

CUSTOMER SATISFACTION17/20

Rating	Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.
Comments	Overall we are satisfied with SPD.

COST CONTROL20/20

Rating	Outstanding: Compliance with contract pricing, all cost discrepancies are clearly identified with explanation; compliance with invoice submission requirements/price substantiation.
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Comments

Costs stay with the original contract agreement amount.

GENERAL COMMENTS

Comments

Not Specified