

Performance Evaluation Details

ID	E6
Project	Uniforms Footwear and Duty Gear
Project Number	23ITBC138578B-RT
Supplier	SMYRNA POLICE DISTRIBUTORS
Supplier Project Contact	RONDA JACOBS (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	08/07/2025 to 11/06/2025
Effective Date	01/08/2026
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	01/08/2026 11:38 AM EST
Completion Date	01/08/2026 11:38 AM EST
Evaluation Score	85

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating

Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments

Sewing has improved.

TIMELINESS OF PERFORMANCE

14/20

Rating

Satisfactory: There are no, or minimal, delays that impact achievement of contract requirements.

Comments

Turn around time could be faster.

BUSINESS RELATIONS

17/20

Rating

Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments

Ronda and team respond within a day or two for orders or questions we may have.

CUSTOMER SATISFACTION

17/20

Rating

Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments

Overall we are satisfied with SPD.

COST CONTROL

20/20

Rating

Outstanding: Compliance with contract pricing, all cost discrepancies are clearly identified with explanation; compliance with invoice submission requirements/price substantiation.

Comments Costs stay with the original contract agreement amount.

GENERAL COMMENTS

Comments *Not Specified*