

Performance Evaluation Details

ID	E1
Project	Specific Evidence-Based Delinquency Prevention Programming
Project Number	22RFP048A-CJC
Supplier	Evidence Based Associates
Supplier Project Contact	Nicole Janer (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	07/01/2023 to 06/30/2024
Effective Date	07/26/2024
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	07/26/2024 02:26 PM EDT
Completion Date	07/26/2024 02:26 PM EDT
Evaluation Score	100

Related Documents

There are no documents associated with this Performance Evaluation

## OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

### QUALITY OF PRODUCT OR SERVICE

20/20

Rating

**Outstanding:** The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor problems, highly effective corrective actions.

Comments

Evidence Base Associates is a new provider for the Court. They have exceeded our expectations. Ms. Barnes communicates often and timely with the team. Families are engaged and participating in services which speak to the professionalism of the agency.

### TIMELINESS OF PERFORMANCE

20/20

Rating

**Outstanding:** The contractor has demonstrated an outstanding performance level, significantly exceeded delivery requirements, all on-time deliveries to the Government's benefit.

Comments

Ms. Teri Barnes quickly responds to all questions and provides thorough information.

### BUSINESS RELATIONS

20/20

Rating

**Outstanding:** The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

Comments

EBA hosted a informational session with the court and provided an overview of their agency and what the court can expect.

### CUSTOMER SATISFACTION

20/20

Rating

**Outstanding:** Contractor representative proactively communicates performance/specification issues to the User Department, highly professional and responsive.

Comments

The court is extremely satisfied with the services provided so far.

### COST CONTROL

20/20

Rating

**Outstanding:** Compliance with contract pricing, all cost discrepancies are clearly identified with explanation; compliance with invoice submission requirements/price substantiation.

Comments

Invoices are submitted in a timely manner with all supporting documentation.

### GENERAL COMMENTS

Comments

EBA provides excellent treatment services to court involved youth. They are responsive, professional and opened to suggestions. The court is highly pleased with the services provided.