

## Performance Evaluation Details

<b>ID</b>	E1
<b>Project</b>	Janitorial Services for (Groups E, F, G, H & I) FY 25
<b>Project Number</b>	24ITB110124C-MH
<b>Supplier</b>	American Facility Services, Inc
<b>Supplier Project Contact</b>	Stephanie Villamizar (preferred language: English)
<b>Performance Program</b>	Professional Services
<b>Evaluation Period</b>	04/01/2025 to 06/30/2025
<b>Effective Date</b>	09/24/2025
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	Not Specified
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Completed
<b>Publication Date</b>	09/24/2025 11:13 AM EDT
<b>Completion Date</b>	09/24/2025 11:13 AM EDT
<b>Evaluation Score</b>	85

### Related Documents

There are no documents associated with this Performance Evaluation

**OVERALL RATING GUIDE - PROFESSIONAL SERVICES**

Evaluation Score Range  
Outstanding = 90-100%  
Excellent = 80-89%  
Satisfactory = 70-79%  
Needs Improvement = 50-69%  
Unsatisfactory = -50%

**PROJECT MANAGEMENT**

**17/20**

Rating  
**Excellent:** Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

**Comments** American Facility Services performs well with this contract. The G.C understands the important of good communication and employee daily responsibility.

**SCHEDULE**

**17/20**

Rating  
**Excellent:** Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

**Comments** American Facility Service performs to an excellent standard on this particular contract.

**QUALITY OF DESIGN, REPORTS AND DELIVERABLES**

**17/20**

Rating  
**Excellent:** Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

**Comments** The contract standards are being met on a daily basis.

**COMMUNICATIONS AND CO-OPERATION**

**17/20**

Rating  
**Excellent:** Co-operative and timely response to the User Department concerns.

**Comments** Top management and daily custodians, do an excellent job with communicating small to large issues daily. AFS is very responsive to county needs.

**OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS**

**17/20**

Rating  
**Excellent:** Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

**Comments** AFS is in good contractual standings as it relates to this contract.

**GENERAL COMMENTS**

**Comments** *Not Specified*