

## Performance Evaluation Details

<b>ID</b>	E1
<b>Project</b>	Modular Workstations and Free Standing Furniture
<b>Project Number</b>	21ITB130147C-GS
<b>Supplier</b>	Office Design Concept GA llc
<b>Supplier Project Contact</b>	SABRINA WASHINGTON-Sylvan (preferred language: English)
<b>Performance Program</b>	Goods and Commodity Services
<b>Evaluation Period</b>	04/01/2023 to 06/30/2023
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	08/22/2023
<b>Expectations Meeting Date</b>	08/22/2023
<b>Status</b>	Draft
<b>Evaluation Score</b>	88

### Related Documents

There are no documents associated with this Performance Evaluation

**OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES**

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

**QUALITY OF PRODUCT OR SERVICE**

**20/20**

Rating <b>Outstanding:</b> The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor problems, highly effective corrective actions.

**Comments** Vendor has demonstrated outstanding performance level, with minimal issues and vendor has met contract requirements.

**TIMELINESS OF PERFORMANCE**

**17/20**

Rating <b>Excellent:</b> There are no delays and the contractor has exceeded the agreed upon time schedule.

**Comments** Vendor demonstrated an outstanding delivery and installation performance. There are no, or minimal, delays that impact achievement of contract requirements.

**BUSINESS RELATIONS**

**17/20**

Rating <b>Excellent:</b> Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

**Comments** Vendor is very responsive to inquiries and/or technical question and administrative issues and meets contract expectation.

**CUSTOMER SATISFACTION**

**17/20**

Rating <b>Excellent:</b> Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

**Comments** Vendor representative communicates very well with the user department, very professional and responsive to user department's request.

**COST CONTROL**

**17/20**

Rating <b>Excellent:</b> Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

**Comments** Vendor meets contract pricing and in compliance with invoice submission.

**GENERAL COMMENTS**

**Comments** *Not Specified*

## Performance Evaluation Details

<b>ID</b>	E1
<b>Project</b>	Modular Workstations and Free Standing Furniture
<b>Project Number</b>	21ITB130147C-GS
<b>Supplier</b>	5 Star Office Furniture, Inc
<b>Supplier Project Contact</b>	Patricia Floyd (preferred language: English)
<b>Performance Program</b>	Goods and Commodity Services
<b>Evaluation Period</b>	03/31/2023 to 06/29/2023
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	08/22/2023
<b>Expectations Meeting Date</b>	08/22/2023
<b>Status</b>	Draft
<b>Evaluation Score</b>	82

### Related Documents

There are no documents associated with this Performance Evaluation

**OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES**

Evaluation Score Range  
Outstanding = 90-100%  
Excellent = 80-89%  
Satisfactory = 70-79%  
Needs Improvement = 50-69%  
Unsatisfactory = -50%

**QUALITY OF PRODUCT OR SERVICE**

**17/20**

Rating  
<b>Excellent:</b> There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.  
Comments  
The vendor has demonstrated an outstanding performance with minimal issues.

**TIMELINESS OF PERFORMANCE**

**14/20**

Rating  
<b>Satisfactory:</b> There are no, or minimal, delays that impact achievement of contract requirements.  
Comments  
The vendor has demonstrated an outstanding performance, with minimal delays from manufactures. some manufactures have had long delay due to supply chain issues.

**BUSINESS RELATIONS**

**17/20**

Rating  
<b>Excellent:</b> Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.  
Comments  
The vendor has demonstrated outstanding performance to response to inquiries and service and administrative issues.

**CUSTOMER SATISFACTION**

**17/20**

Rating  
<b>Excellent:</b> Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.  
Comments  
Vendor meets and communicates very well with User Department and responsive to user request.

**COST CONTROL**

**17/20**

Rating  
<b>Excellent:</b> Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.  
Comments  
Vendor meets with contract pricing requirements.

**GENERAL COMMENTS**

Comments  
*Not Specified*

## Performance Evaluation Details

<b>ID</b>	E1
<b>Project</b>	Modular Workstations and Free Standing Furniture
<b>Project Number</b>	21ITB130147C-GS
<b>Supplier</b>	BELTMANN RELOCATION GROUP
<b>Supplier Project Contact</b>	CHARLIE SHOCKLEY (preferred language: English)
<b>Performance Program</b>	Goods and Commodity Services
<b>Evaluation Period</b>	04/01/2023 to 06/30/2023
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	08/22/2023
<b>Expectations Meeting Date</b>	08/22/2023
<b>Status</b>	Draft
<b>Evaluation Score</b>	85

### Related Documents

There are no documents associated with this Performance Evaluation

**OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES**

Evaluation Score Range  
Outstanding = 90-100%  
Excellent = 80-89%  
Satisfactory = 70-79%  
Needs Improvement = 50-69%  
Unsatisfactory = -50%

**QUALITY OF PRODUCT OR SERVICE**

**20/20**

Rating <b>Outstanding:</b> The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor problems, highly effective corrective actions.

**Comments** Contractor has demonstrated an outstanding performance, requirements met with minimal issues reported.

**TIMELINESS OF PERFORMANCE**

**14/20**

Rating <b>Satisfactory:</b> There are no, or minimal, delays that impact achievement of contract requirements.

**Comments** The contractor meets the contract performance expectation for contract requirements no or minimal delays. Due to Covid, contractor lead-time's have been extended on some occasions due to limited manpower.

**BUSINESS RELATIONS**

**17/20**

Rating <b>Excellent:</b> Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

**Comments** The contractor has demonstrated an outstanding performance, Response to inquiries and administrative issues within a timely and professional manner.

**CUSTOMER SATISFACTION**

**17/20**

Rating <b>Excellent:</b> Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

**Comments** The contractor representative has demonstrated an outstanding performance, Response to inquiries and administrative issues within a timely and professional manner.

**COST CONTROL**

**17/20**

Rating <b>Excellent:</b> Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

**Comments** Vendor has had minimal contract pricing issues and is in compliance with contract pricing.

**GENERAL COMMENTS**

**Comments** *Not Specified*