Performance Evaluation Details

ID	E1
Project	NETWORK EQUIPMENT MAINTENANCE & SUPPORT
Project Number	21ITB1007B-PS
Supplier	Presidio, Inc.
Supplier Project Contact	Catherine A Bowen (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	07/01/2023 to 09/30/2023
Effective Date	11/15/2023
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	11/15/2023 02:17 PM EST
Completion Date	11/15/2023 02:17 PM EST
Evaluation Score	82

Related Documents

There are no documents associated with this Performance Evaluation

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE   17/20

Rating

Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments   *Not Specified*

TIMELINESS OF PERFORMANCE   17/20

Rating

Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments   *Not Specified*

BUSINESS RELATIONS   14/20

Rating

Satisfactory: Response to inquiries and/or technical, service, administrative issues is consistently effective.

Comments   Response to inquiries and/or technical, service, administrative issues is consistently effective, but need not exceed our expectation.

CUSTOMER SATISFACTION   17/20

Rating

Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments   *Not Specified*

COST CONTROL   17/20

Rating

Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments   *Not Specified*

GENERAL COMMENTS

Comments   *Not Specified*