



**DEPARTMENT OF PURCHASING &
CONTRACT COMPLIANCE**

CONTRACTORS PERFORMANCE REPORT

CONSTRUCTION SERVICES

Report Period Start	Report Period End	Contract Period Start	Contract Period End
04/01/22	06/30/21	02/01/22	10/28/22

Purchaser Order Number	Purchase Order Date
540-22SC131869K-BKJ	01/26/22

Department	Public Works
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Bid Number	Service Commodity
21ITB131869K-BKJ	Alpharetta Tanks Rehabilitation

Contractor	Tank Pro, Inc.
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Performance Rating

0 = Unsatisfactory	Archives contract requirements less than 50% of the time not responsive, effective and/or efficient; unacceptable delay; incompetence; high degree of customer dissatisfaction.
1 = Poor	Archives contract requirements 70% of the time. Marginally responsive, effective and/or efficient; delays require significant adjustments to programs; key employees marginally capable; customer somewhat satisfied.
2 = Satisfactory	Archives contract requirements 80% of the time. Generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction.
3 = Good	Archives contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees are highly competent and seldom require guidance; customers are highly satisfied
4 = Excellent	Archives contract requirements 100% of the time. Immediately responsive; highly efficient and/or effective; no delays; key employees are experts and require minimal directions; customers expectations are exceeded.

1. Project Development	(Specification Compliance – Technical Excellence – Reports/Administration – Personnel Qualification)
<input type="radio"/> 0 <input type="radio"/> 1 <input checked="" type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4	Comments: Vendor has technical expertise and knowledge to ensure all requirements are met in a manner consistent with the contract. However, field crew are subcontractors and are focused on productivity rather than quality of work. Needs close monitoring of activities.

2. Design	(Were Milestones Met Per Contract – Reliability - Responsiveness to Directions/Change – On Time Completion Per Contract - Liquidated Damages)
<input type="radio"/> 0 <input type="radio"/> 1 <input type="radio"/> 2 <input checked="" type="radio"/> 3 <input type="radio"/> 4	Comments: Vendor has a good start on the project. Delays occur due to inconsistent manpower resources. Workers reside out of town which may have contributed to this issue. This has improved though the past few months.

3. Award - Proposal Development		(Timeless/Due Duties - Reasonable/Cooperative - Flexible/Motivated)
<input type="radio"/>	0	Comments: Vendor is reasonable and flexible and they notify County promptly when problems or issues arose. Sometimes communication needs improvement.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input checked="" type="radio"/>	3	
<input type="radio"/>	4	
4. Constructions		(Mobilization Timely - Were Milestones Met - Met/Exceeded Specification - Within Budget Performance - Proper Invoicing - Quality of Work Responsive to Owner)
<input type="radio"/>	0	Comments: Vendor mobilized work in a timely manner in accordance with the project schedule. Quality of work is not excellent but acceptable. Compliance to safety is an ongoing issue but has improved.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input checked="" type="radio"/>	3	
<input type="radio"/>	4	
5. Contractors Key Personnel		(Credential/Experience Appropriate- Effective Supervision/Management - Available as Needed)
<input type="radio"/>	0	Comments: Vendor has managed project in an acceptable manner. There is indication of high turnover and inadequacy of field workers. There seems to be a communication issue between main office personnel and field crew.
<input type="radio"/>	1	
<input checked="" type="radio"/>	2	
<input type="radio"/>	3	
<input type="radio"/>	4	

Overall Performance Rating	2.60	Date	07/05/22
Would you select/recommend this vendor again?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<i>P. J. 2/6/2022</i>
Rating completed by:	Simeon Solomero Jr.		
Department Head Name:	David Clark, P.E.		
Department Head Signature	<i>[Signature]</i>		

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