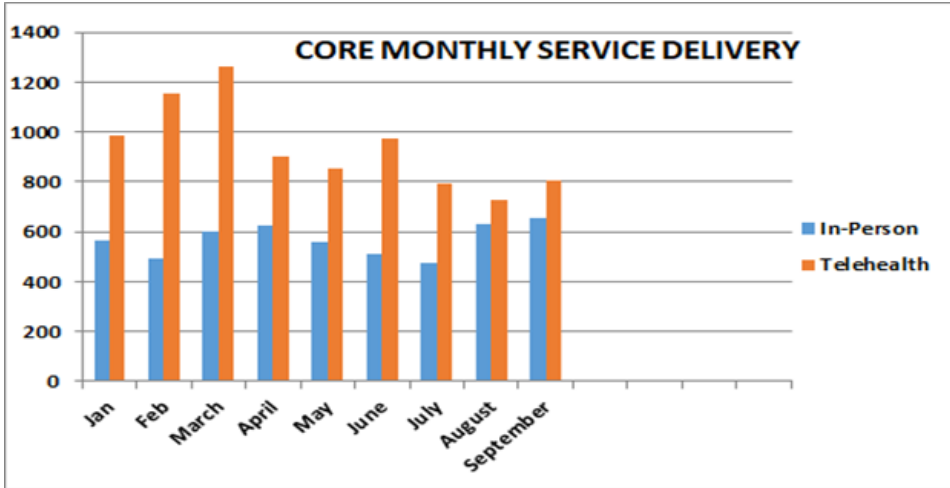


FACTS AT A GLANCE

3rd Quarter

07.01.2021 - 09.30.2021

FULTON COUNTY DEPARTMENT OF BEHAVIORAL HEALTH & DEVELOPMENTAL DISABILITIES



CORE SERVICES

- Psychiatric Evaluations
- Behavioral Health Assessments
- Case management & Skills Building
- Nursing Evaluations
- Individual, Family & Group Counseling
- Peer Support Services
- Diagnostic Assessments
- Addiction Services
- Crisis Intervention

PROGRAMS FOR ADULTS

- Currently, the **Center for Health & Rehabilitation** & **South Fulton Service Center** are open three days per week for in person services for new & existing clients. The **North Fulton Service Center** is open two days per week.
- With modified in person scheduling & telehealth services, the Fulton County Department of Behavioral Health and Developmental Disabilities (BHDD) provided services to **1,569** individuals from January 1, 2021 - June 30, 2021 and completed **13,440** total client activities.

TELE-HEALTH SERVICES

A modified in person schedule continued during the third quarter to offer onsite behavioral health services to clients in need of psychiatric & nursing services for both new and existing clients at the **Center for Health & Rehabilitation** & **South Fulton Service Center** three days per week. **North Fulton Service Center** is open for in person behavioral health services two days per week. Telephonic & telehealth services are being offered to clients to minimize in person contacts. From January 1st - September 30th, of the **13,440** total service contacts, they were rendered either via telephonic or telehealth means (**8,492**) and/or face to face/in person (**4,948**). Ultimately, **63%** of services delivered thus far in 2021 were completed through telehealth.

YEAR-TO-DATE

1,569

Fulton County
Adults Served

13,440

Total Adult Client
Activities

8,492

Number of Total
Contacts through
Telehealth (virtual)
or Telephonic
services

4,948

Number of Total
Contacts through
Face-to-Face/In-
Person

63%

Percentage of
services rendered
through Telehealth
(virtual)



MINORITY AIDS INITIATIVE



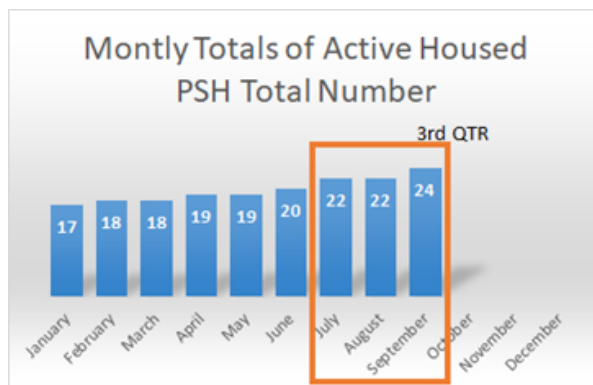
MINORITY AIDS INITIATIVE

From July 2021 - September 2021, the **C.L.A.S.S.** program had **19** new participants, that were either positive for HIV or at high risk of becoming positive, introduced to services. Currently **100%** of the **37** participants remain actively engaged. Due to COVID-19, Social Service Coordinators began communicating with consumers phone & via virtual platforms. Social service linkages to community resources increased during the 3rd quarter, mainly through face to face contact as more services opened up for business. The program's goal to reach 107 new participants continues to face challenges due to the COVID-19 pandemic. Clients are successfully engaged in treatment for substance use & mental health disorders, as well as treatment for HIV, and are provided much needed support for housing & other social service needs.

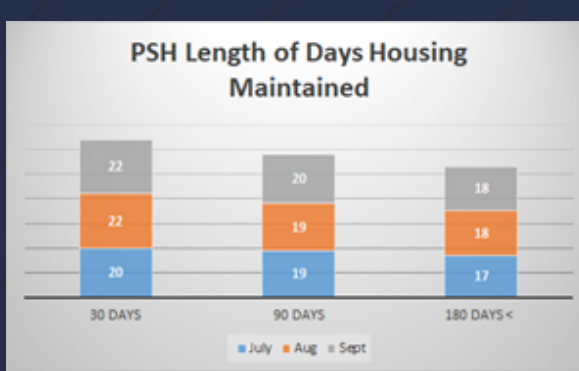
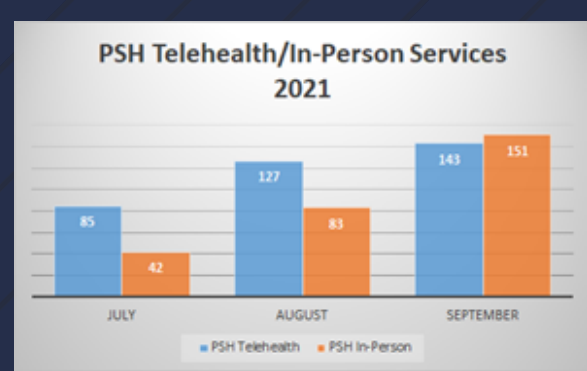


PERMANENT SUPPORTIVE HOUSING (PSH)

The Department of BHDD has partnered with **Partners for HOME (PFH)** & the **Atlanta Housing Authority (AHA)** to provide permanent housing solutions to individuals & families experiencing homelessness, and in need of long-term supportive services.



We are currently in year two of the 5 year plan of supportive housing, **24** of the **550** units have been successfully obtained with **4** families and **20** individuals. In the third quarter of 2021, **2** clients moved into housing bringing the total number of clients housed in PSH to **24** clients. Fulton County provides "New Beginnings" boxes to each client that contains basic move-in essentials. To date, 100% of the clients have maintained housing.



SUPPORTIVE HOUSING: ATLANTA HOUSING VOUCHERS

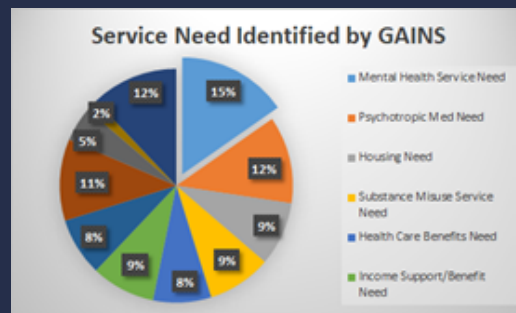
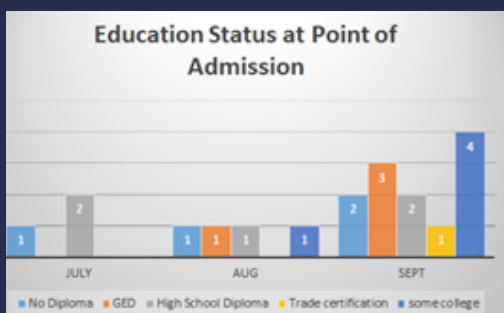
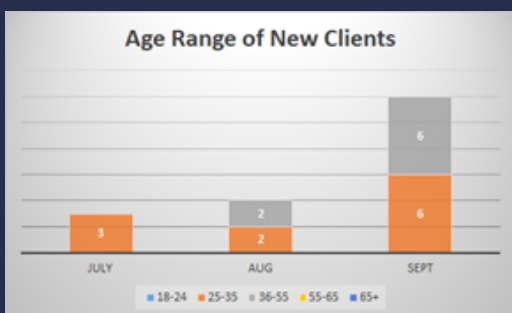
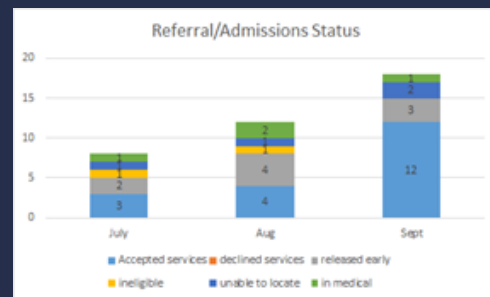
The Department (BHDD) has partnered with **Partners for HOME** & the **Atlanta Housing Authority** to provide permanent housing solutions to individuals & families experiencing homelessness, and in need of long-term supportive services. In the third quarter of 2021, **one** client moved into housing bringing the number of clients housed to **83**. The Supportive Housing team is providing services across **13** properties with **93%** of clients maintaining housing stability.

SCREENING & RE-ENTRY UNIT (SRU)

The SRU provides early detection to identify mental health concerns with inmates in the Fulton County jails by administering the Correctional Mental Health Screening (CMHS) to **100%** of eligible bookings.

KEY MEASURES

- Reduce the number of peoples with mental illness booked into jail
- Shorten the average length of stay in jail for the mentally ill
- Increase the percentage of connection to care for people with mental illness upon release from jail
- Lower rates of recidivism for individuals with mental illness



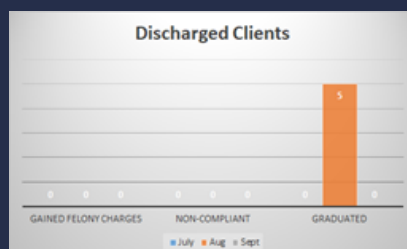
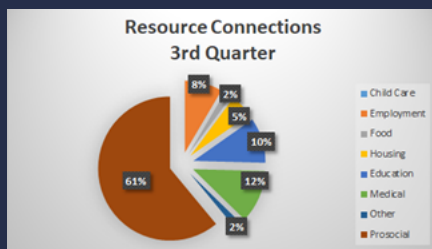
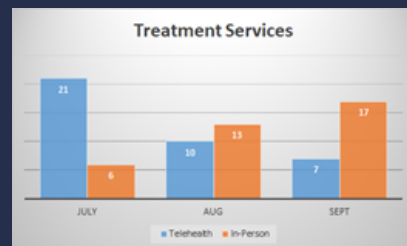
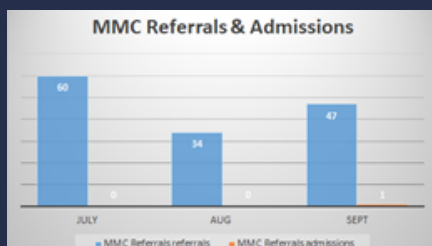
MISDEMEANOR MENTAL HEALTH COURT

MMC Program Goals:

- Protect public safety
- Reduce the incarceration and re-arrest of individuals with mental health &/or substance use disorders
- Link individuals with mental health &/or substance use disorders to services
- Expect participants to adhere to program conditions and requirements

Services

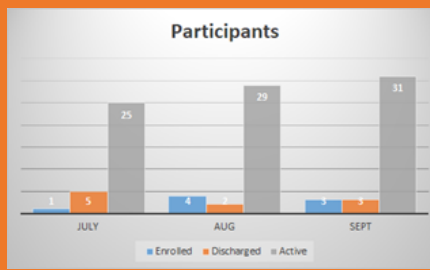
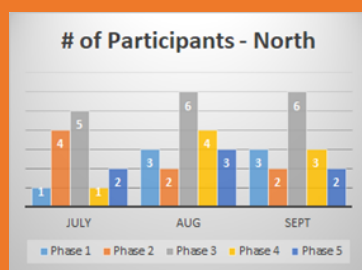
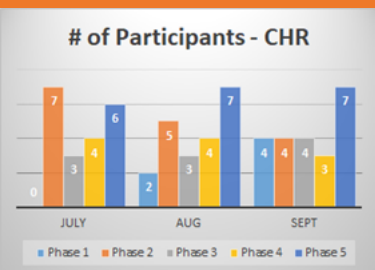
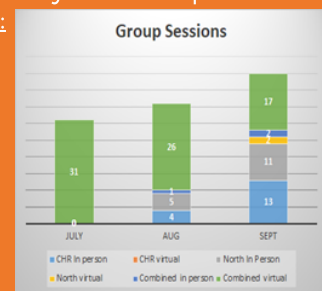
- Behavioral Health screenings & assessments
- Case Management Contact (face to face, collateral contact, and transportation)
- Referral & connection to housing providers, treatment providers (behavioral health and substance abuse), employment assistance, GED programs, SOAR case manager for Social Security benefits application
- Community monitoring for MMC compliance
- Support through motivational interviewing and strength-based case planning



DUI COURT PROGRAM

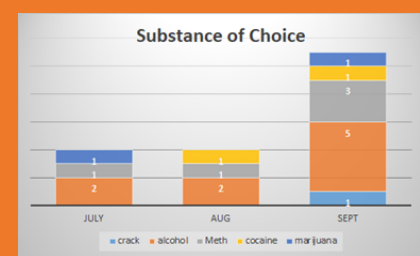
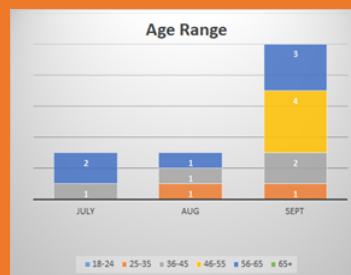
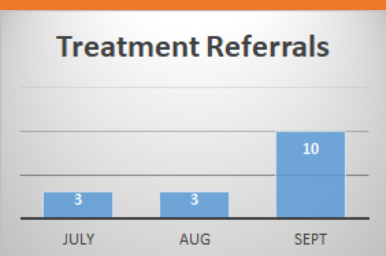
The Fulton County DUI Treatment Court is to enhance public safety & promote healthier lifestyles for repeat DUI offenders. There are six (6) required components to participate in the DUI Treatment Court:

- Cognitive Behavioral Therapy
- Completion of DDS DUI, Alcohol or Drug Risk Reduction Program
- Submission to random home visits
- Random drug testing
- Participation at compliance reviews
- Community support meetings such as AA/NA



POLICING ALTERNATIVES & DIVERSION INITIATIVES (PAD)

In October 2020, a grant was awarded the **U.S. Department of Justice, Bureau of Justice Assistance** to expand Fulton County's efforts to identify, respond to, treat, and support those impacted by substance use disorders & reduce the impact on the criminal justice system. **Fulton DBHDD**, and its partners, will expand pre-arrest diversion, case management, & training for law enforcement to the City of Atlanta and two other jurisdictions using the Law Enforcement Assisted Diversion (LEAD) model; provide recovery support services including transitional or recovery housing through Fulton DBHDD and its local partners; and offer evidence-based treatment including medication-assisted treatment (MAT) through partner Grady Hospital. In the 3rd quarter, PAD was able to refer **16** diversion clients to substance use treatment service



OPIOIDS/SUBSTANCE USE - MEDICATION ASSISTED TREATMENT SERVICES



- The Department continues to provide resources for residents with substance use disorders through a contractual agreement with **Grady Health Systems Behavioral Health Clinic**.
- The collaboration with Grady's Medication Assisted Outpatient program has provided services to **50** Fulton County residents with opioid use disorders from July 1, 2021 – September 30, 2021, for a total of **103** for the last nine months.
- Of the **50** clients seen, **12** received verbal interventions within the hospital.
- There were **20** clients that received induction doses of buprenorphine & **18** new residents seen in the outpatient clinic for follow up, either walk-ins or follow up from the hospital.

DEVELOPMENTAL DISABILITIES

Facts At A Glance

"See Me for Me!"

GEORGIA COUNCIL ON DEVELOPMENTAL DISABILITIES



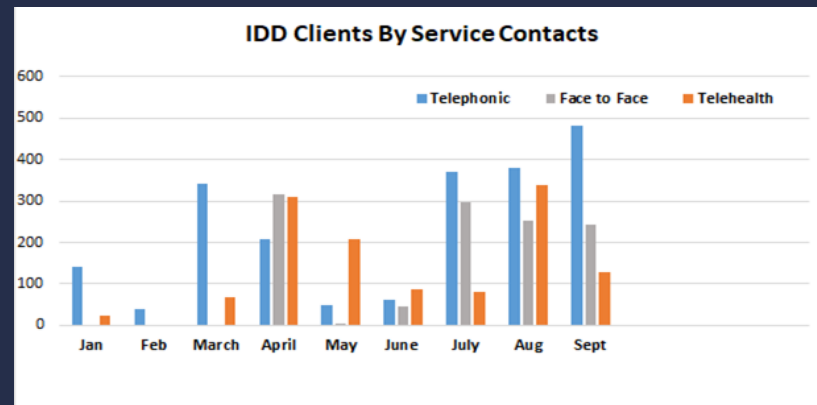
DEVELOPMENTAL DISABILITIES

Services Offered:

- Diagnostic Assessments
- Individualized Treatment Plan
- Parent Support Group
- Individual and Group Training
- Prevocational Services
- Community Access Services
- Supported Employment Referral Services

PROGRAMS & SERVICES

- The Fulton County Department of Behavioral Health and Developmental Disabilities (BHDD) provides outpatient day services programs to adults with intellectual and developmental disabilities (IDD), and is currently operating three programs in two locations: **Central Training Center & North Training Center. South Training Center** staff & individuals have been temporarily relocated to Central Training Center due to ongoing safety concerns at the facility.
- The emphasis of the IDD programs is to offer individualized services in the least restrictive environment & integrate those individuals into the community.



CURRENT ACTIVITIES

The IDD training centers successfully reopened for in-person services in June on a modified two or three day schedule and continued to offer the option of virtual services. From July 1 - September 30th, **548 telehealth/virtual sessions** & **1,234 wellness calls** have been completed with the IDD individuals. There were **814 face to face interactions** through the 2nd quarter. Efforts towards the research and utilization of innovative service delivery approaches are an ongoing focus within the IDD population.

100

Number of individuals receiving services Year-to-Date (YTD)

1,234

Total number of wellness calls completed during 3rd Quarter 2021

548

Telehealth & virtual sessions with IDD individuals during 3rd Quarter

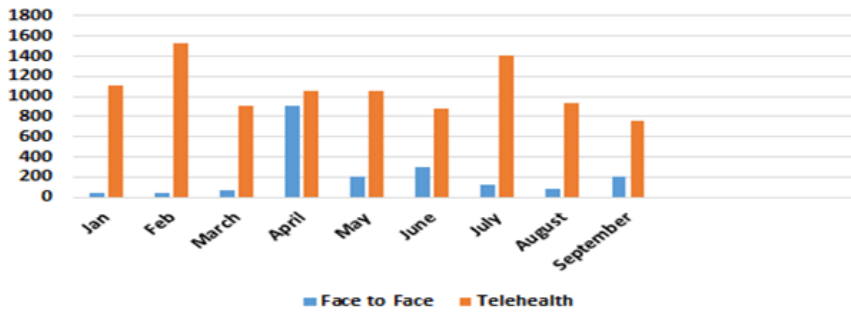
814

Face-to-Face interactions through the 3rd Quarter

CHILD & ADOLESCENT SERVICES

Facts At A Glance

CORE Monthly Service Contacts



CORE SERVICES

- Psychiatric Evaluation
- Behavioral Health Assessments
- Case Management & Skills Building
- Nursing Evaluations
- Individual, Family and Group Counseling
- Peer Support Services
- Diagnostic Assessment
- Addiction Services
- Crisis Intervention

PROGRAMS & SERVICES

- BHDD provides child, adolescent, & emerging adult services from 3 locations: **Adamsville Regional Health Center, Oak Hill Child, Adolescent & Family Center, & North Fulton Service Center**
- Services were provided mainly through use of telehealth networks from January 1 - September 30, 2021 serving 939 individuals with a total 11,583 client visits.
- A phased reopening plan was introduced in May for in-person services for clients who prefer that option & telehealth services are still offered
- Through September 30, 2021, 11,583 service contacts have been executed either by face to face 1,987 and/or telehealth/telephonic means 9,626.



939

Number of children, adolescents & emerging adults (up to 24 years old) served through core outpatient services

11,583

Total client visits for core outpatient services

9,626

Total number of telephone or telehealth (virtual) appointments rendered

1,987

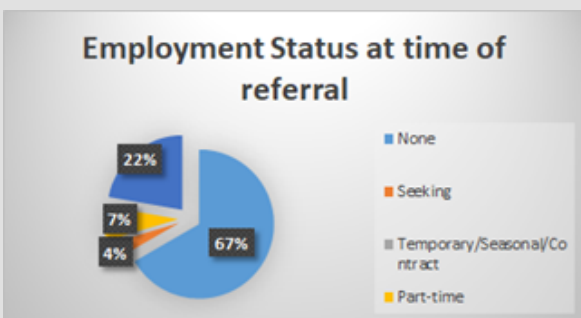
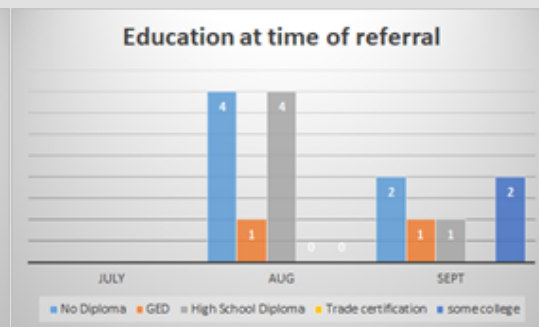
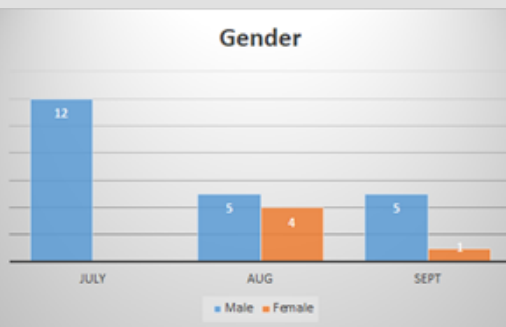
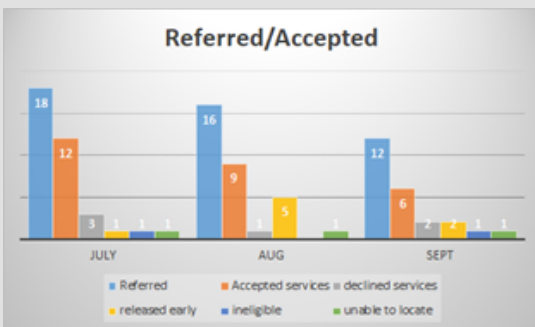
Total number of face-to-face contacts

JUSTICE PROGRAMS: RE-ENTRY TEAMS

- BHDD has implemented a Re-Entry program within Fulton County jail with the placement of our adult team at the Union City location. Re-Entry is a voluntary community-based program offering case management support services for individuals incarcerated within Fulton County jails.
- Individuals with behavioral health needs, including substance use disorders, mental illness, trauma histories, & extensive involvement in the criminal justice system are in the priority focus group for the program.
- Re-Entry participants receive a continuum of care for up to one year after release to support positive choices, constructive behavior & accountability, thereby minimizing chances to reoffend
- In the third quarter of 2021, 27 new clients agreed to enroll in the Re-Entry program. The emerging adult team is currently providing services for 64 clients, 28 incarcerated clients and 36 released clients.

KEY MEASURES

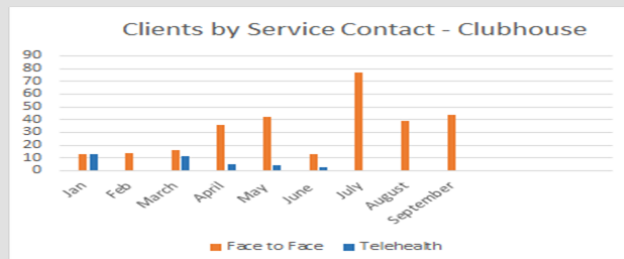
- Reduce the number of people with mental illness booked into jail
- Shorten the average length of stay for those with mental illness in jail
- Increase the percentage of connection to care for individuals with mental illness upon release from jail
- Lower rates of recidivism for individuals with mental illness
- Coordinate reentry services to track & monitor the validated jail mental health screen & reentry assessment tools along with discharge planning
- Connect reentry services at the Fulton County Public Defender's Office with Fulton County Jail staff to increase the discharge planning capacity at the jail.



SUBSTANCE USE & SCHOOL-BASED PROGRAMS

THE RECOVERY SUPPORT CLUBHOUSE FOR YOUTH

- The Recovery Support Clubhouse for Youth offers services to adolescents between 14 & 17 during nontraditional hours to provide exposure to alternative choices to encourage drug free activities, education & life skills building. The program served **20** adolescents during the third quarter.
- The Clubhouse reopened for in person services at the end of the first quarter with the goal to increase engagement with the participants, their families and the staff. The staff maintains regular contact with the participants via telephone, in person visits and utilizing telehealth options. From July 1st - September 30th, the staff completed **160 face to face sessions** with the participants and their families, including individual counseling, group counseling, wellness checks, parent education, case management, community engagement activities, tutoring, nutrition classes and care package delivery drive-ups for the families.



TEXT 4 HELP



- **Text 4 Help** allows students to connect anonymously through text messages to licensed mental health professionals for resources & referrals 24 hours a day/7 days per week.
- From **July 1st - September 30, 2021**, there have been **33** text messages delivered to the clinicians on call, with all texts receiving responses back under three minutes.
- As a part of **CHRIS 180's** contract with **BHDD**, the Department continues to fund the agency for licensed clinicians to respond 24/7 to all text messages received. With the upgrade to LEAD's system, the clinicians are now able to use an app that relays all text messages that students send. During this quarter, the majority of students texting reported either needing to talk with someone or having feelings of depression. The number of conversations initiated to clinicians has increased compared to the same time last year where only **18** messages were received.

SCHOOL-BASED SERVICES



From July 1, 2021 - September 30, 2021:

- Total New Referrals = **439**
- Number of New Clients Enrolled in Services = **282**
Number of Uninsured Clients: **210** between the partnering organizations. Summer services were provided via telehealth, in person in the community, and/or in person at the provider site closest to the students and families.

ADULT BEHAVIORAL HEALTH

The Center for Health & Rehabilitation
North Fulton Service Center
South Fulton Service Center

CHILD & ADOLESCENT BEHAVIORAL HEALTH

Adamsville Regional Health Center
Fulton County Clubhouse for Youth
North Fulton Service Center
Oak Hill Child, Adolescent & Family Center

DEVELOPMENTAL DISABILITIES

Central Training Center
North Training Center
South Training Center

ADMINISTRATIVE OFFICE

141 Pryor Street
Suite 1031
Atlanta, GA 30303