

Performance Evaluation Details

ID	E3
Project	21ITBC000023A-CJC
Project Number	Water Meter Vaults
Supplier	Bartow Precast, Inc
Supplier Project Contact	Michael Tidwell (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	04/01/2024 to 09/30/2024
Effective Date	10/21/2024
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	10/21/2024
Status	Completed
Publication Date	10/21/2024 03:26 PM EDT
Completion Date	10/21/2024 03:26 PM EDT
Evaluation Score	88



10/22/2024

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

20/20

Rating
Outstanding: The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor problems, highly effective corrective actions.
Comments Water meter vaults are of the highest quality.

TIMELINESS OF PERFORMANCE

17/20

Rating
Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.
Comments No schedule delays were observed.

BUSINESS RELATIONS

17/20

Rating
Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.
Comments Excellent performance from Bartow's staff.

CUSTOMER SATISFACTION

17/20

Rating
Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.
Comments Excellent customer satisfaction.

COST CONTROL

17/20

Rating
Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.
Comments All prices charged as agreed per the contract.

GENERAL COMMENTS

Comments None.