

Performance Evaluation Details

ID	E1
Project	ACCOUNTABILITY COURTS TREATMENT MODALITIES
Project Number	25RFP1390851A-ST
Supplier	Empowerment Resource Center
Supplier Project Contact	Jacqueline Brown (preferred language: English)
Performance Program	Professional Services
Evaluation Period	01/01/2026 to 03/31/2026
Effective Date	05/07/2026
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	05/07/2026 03:18 PM EDT
Completion Date	05/07/2026 03:18 PM EDT
Evaluation Score	82

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range
 Outstanding = 90-100%
 Excellent = 80-89%
 Satisfactory = 70-79%
 Needs Improvement = 50-69%
 Unsatisfactory = -50%

PROJECT MANAGEMENT

17/20

Rating

Excellent: Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

Comments

ERC has an excellent understanding of the project.

SCHEDULE

17/20

Rating

Excellent: Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

Comments

Therapists show up on time and are well prepared to deliver services.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

14/20

Rating

Satisfactory: Deliverables meet requirements and have an average number of issues on reports and deliverables.

Comments

ERC is responsive. Only minor concerns with submitting invoices timely.

COMMUNICATIONS AND CO-OPERATION

17/20

Rating

Excellent: Co-operative and timely response to the User Department concerns.

Comments

ERC is always responses timely to questions and concerns.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

17/20

Rating

Excellent: Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments

ERC works diligently to respond and resolve any issue.

GENERAL COMMENTS

Comments

Overall, the user department is satisfied with the vendor, ERC, and desires to continue the partnership.