

Performance Evaluation Details

ID	E8
Project	Fulton County Behavioral Health Network
Project Number	22RFP038A-CJC (C)
Supplier	The Summit Counseling Center
Supplier Project Contact	David Smith (preferred language: English)
Performance Program	Professional Services
Evaluation Period	07/01/2025 to 09/30/2025
Effective Date	10/14/2025
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	10/14/2025 01:39 PM EDT
Completion Date	10/14/2025 01:39 PM EDT
Evaluation Score	82

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

PROJECT MANAGEMENT

17/20

Rating

Excellent: Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

Comments

Provider completely understands the contract including deliverables and risks. Summit has never needed to have a corrective action plan, and staff are always responsive based upon the needs or requests from DBHDD. There have not been any issues with project management.

SCHEDULE

14/20

Rating

Satisfactory: Delivered on schedule or on approved amended schedule. Monitoring and forecasting of schedule as per Contract requirements.

Comments

Provider is on schedule to meet key performance indicators for this quarter. However, there still needs to be an increase in the number of randomized customer satisfaction surveys completed and submitted.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

17/20

Rating

Excellent: Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

Comments

Based upon the responses from the customer satisfaction surveys, the provider exceeds in terms of quality and standard of care. Reports are always timely, however guidance is provided from time to time for revisions or changes.

COMMUNICATIONS AND CO-OPERATION

17/20

Rating

Excellent: Co-operative and timely response to the User Department concerns.

Comments

Communication is always timely, relevant and response driven. Leadership is always responsive as well and if there will be an absence, DBHDD is notified as needed. Appropriate actions are taken as needed.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

17/20

Rating

Excellent: Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments

There have not been any compliance issues to date with the contract or documents. Provider has developed a good working relationship with the school district as well as with DBHDD and works within the contractual obligations.

GENERAL COMMENTS

Comments

Not Specified