## Performance Evaluation Details

ID E3

Project Cabling and Physical Security ITB

Project Number23ITB140062B-PSSupplierNetPlanner Systems, Inc.

Supplier Project Contact Melonie Jones (preferred language: English)

Performance ProgramGoods and Commodity ServicesEvaluation Period04/23/2025 to 07/22/2025

Effective Date 08/25/2025

Evaluation Type Formal

Interview Date Not Specified

Expectations Meeting Date Not Specified

Status Completed

 Publication Date
 08/25/2025 04:15 PM EDT

 Completion Date
 08/25/2025 04:15 PM EDT

Evaluation Score 97

## **Related Documents**

There are no documents associated with this Performance Evaluation

## **OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES**

**Evaluation Score Range** Outstanding = 90-100% Excellent = 80-89% Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

**QUALITY OF PRODUCT OR SERVICE** 

17/20

Rating

Excellent: There are no, or very minimal, quality problems, and the Contractor

has met the contract requirements.

Comments Not Specified

**TIMELINESS OF PERFORMANCE** 

20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance

level, significantly exceeded delivery requirements, all on-time deliveries to the Government's benefit.

Comments Not Specified

**BUSINESS RELATIONS** 20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the

performance levels described as "Excellent".

Comments Not Specified

**CUSTOMER SATISFACTION** 20/20

Rating

Outstanding: Contractor representative proactively communicates

performance/specification issues to the User Department, highly professional and

responsive.

Not Specified

Comments Not Specified

**COST CONTROL** 20/20

Rating

Comments

Outstanding: Compliance with contract pricing, all cost discrepancies are clearly

identified with explanation; compliance with invoice submission requirements/price

substantiation.

**GENERAL COMMENTS** 

Comments Not Specified