

Performance Evaluation Details

ID	E3
Project	Standby Fencing Installation and Repair
Project Number	23ITB138304C-JNJ
Supplier	Osborne & Witt Inc. d/b/a Allied Fence Co.
Supplier Project Contact	Todd Edlin (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	04/01/2025 to 06/30/2025
Effective Date	08/08/2025
Evaluation Type	Formal
Interview Date	08/08/2025
Expectations Meeting Date	08/08/2025
Status	Completed
Publication Date	08/08/2025 11:42 AM EDT
Completion Date	08/08/2025 11:42 AM EDT
Evaluation Score	88

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating

Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments

Quality of products are excellent; meets specification contract requirements with no substitutions. Service is effective and efficient.

TIMELINESS OF PERFORMANCE

17/20

Rating

Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments

Excellent timelines in getting projects complete. No delays; Effective and Efficient on delivery requirements.

BUSINESS RELATIONS

20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

Comments

Outstanding business relations; always available. Promptly Responds to changes or inquiries. Call backs/emails to requests occur in a timely manner. Good administration of proposals and invoices. Very rare, if any mistakes.

CUSTOMER SATISFACTION

17/20

Rating

Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments

User are satisfied with both timeliness and products that always meet contract specs. Good communication with specific issues with Fulton County. Always responsive and professional.

COST CONTROL

17/20

Rating

Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments

Costs meet industry standards and always meets contract pricing. Resolves issues in a timely manner. Complies with invoice submissions in a timely manner.

GENERAL COMMENTS

Comments

Efficient and Effective. Always available. Timeliness in completing projects.