

Performance Evaluation Details

ID	E8
Project	Landscaping Restoration Services
Project Number	22ITB077A-KM
Supplier	Ed Castro Landscape, Inc
Supplier Project Contact	Trina Brown (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	07/01/2024 to 07/31/2024
Effective Date	08/14/2024
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	08/13/2024
Status	Completed
Publication Date	08/14/2024 09:10 AM EDT
Completion Date	08/14/2024 09:10 AM EDT
Evaluation Score	85



12/23/2024

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating
Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.
Comments
The Vendor has excellent quality of landscaping services for our water tank sites.

TIMELINESS OF PERFORMANCE

17/20

Rating
Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.
Comments
Excellent responsiveness.

BUSINESS RELATIONS

17/20

Rating
Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.
Comments
The Vendor is very quick to respond to calls and job requests.

CUSTOMER SATISFACTION

17/20

Rating
Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.
Comments
Not Specified

COST CONTROL

17/20

Rating
Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.
Comments
Not Specified

GENERAL COMMENTS

Comments
Not Specified