

Performance Evaluation Details

<b>ID</b>	E2
<b>Project</b>	Family Treatment Court Peer Support Specialist
<b>Project Number</b>	25RFP1391212A-KM
<b>Supplier</b>	Kelly Cox
<b>Supplier Project Contact</b>	Kelly Cox (preferred language: English)
<b>Performance Program</b>	Professional Services
<b>Evaluation Period</b>	12/30/2025 to 03/29/2026
<b>Effective Date</b>	04/29/2026
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	Not Specified
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Completed
<b>Publication Date</b>	04/29/2026 03:30 PM EDT
<b>Completion Date</b>	04/29/2026 03:30 PM EDT
<b>Evaluation Score</b>	82

**Related Documents**

There are no documents associated with this Performance Evaluation

**OVERALL RATING GUIDE - PROFESSIONAL SERVICES**

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

**PROJECT MANAGEMENT**

**17/20**

Rating **Excellent:** Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

**Comments** Ms. Cox understands her role as the Peer Specialist. She is taking more initiative to engage with program participants.

**SCHEDULE**

**14/20**

Rating **Satisfactory:** Delivered on schedule or on approved amended schedule. Monitoring and forecasting of schedule as per Contract requirements.

**Comments** Ms. Cox delivers as directed.

**QUALITY OF DESIGN, REPORTS AND DELIVERABLES**

**17/20**

Rating **Excellent:** Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

**Comments** Ms. Cox has increased and improved her engagement with Family Treatment Court participants.

**COMMUNICATIONS AND CO-OPERATION**

**17/20**

Rating **Excellent:** Co-operative and timely response to the User Department concerns.

**Comments** Ms. Cox is an excellent with communicating via email, text and phone with staff and FTC participants.

**OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS**

**17/20**

Rating

**Excellent:** Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

**Comments**

Ms. Cox is proactive in anticipating participants and program needs.

**GENERAL COMMENTS**

**Comments**

Overall Ms. Cox is doing a good job and we are satisfied with her services.