

## Performance Evaluation Details

<b>ID</b>	E7
<b>Project</b>	Shelf-Ready Books for Adults, Teens and Children and Lease Books for Adults
<b>Project Number</b>	20RFP0210B-EC
<b>Supplier</b>	Baker & Taylor LLC
<b>Supplier Project Contact</b>	Jennifer Rhyne (preferred language: English)
<b>Performance Program</b>	Professional Services
<b>Evaluation Period</b>	04/30/2023 to 07/30/2023
<b>Effective Date</b>	10/18/2023
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	07/01/2023
<b>Expectations Meeting Date</b>	07/01/2023
<b>Status</b>	Completed
<b>Publication Date</b>	10/18/2023 08:33 AM EDT
<b>Completion Date</b>	10/18/2023 08:33 AM EDT
<b>Evaluation Score</b>	100

### Related Documents

There are no documents associated with this Performance Evaluation

**OVERALL RATING GUIDE - PROFESSIONAL SERVICES**

Evaluation Score Range  
Outstanding = 90-100%  
Excellent = 80-89%  
Satisfactory = 70-79%  
Needs Improvement = 50-69%  
Unsatisfactory = -50%

**PROJECT MANAGEMENT**

**20/20**

Rating <b>Outstanding:</b> Project Management practices that exceed in the areas of scope, schedule, budget, quality of work and risk/issue management. Complete understanding of project objectives, risks and Contract requirements.

**Comments** *Not Specified*

**SCHEDULE**

**20/20**

Rating <b>Outstanding:</b> Delivered ahead of original completion date with significant effort by Consultant to exceed project milestone dates or ahead of schedule with increased scope. Proactive approach to monitoring and forecasting of project schedule.

**Comments** *Not Specified*

**QUALITY OF DESIGN, REPORTS AND DELIVERABLES**

**20/20**

Rating <b>Outstanding:</b> Extraordinary quality of deliverables that exceeds requirements in all areas and finished product presents a degree of innovation in work.

**Comments** *Not Specified*

**COMMUNICATIONS AND CO-OPERATION**

**20/20**

Rating <b>Outstanding:</b> Co-operative and proactive response to User Department concerns at all times. Innovative communication approaches with the User Department's team.

**Comments** *Not Specified*

**OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS**

**20/20**

Rating <b>Outstanding:</b> Outstanding oversight of the Contractor and ability to bring the Contractor into compliance in an expedited manner.

**Comments** *Not Specified*

**GENERAL COMMENTS**

**Comments** *Not Specified*