



Child Care Pilot Testimonies

Overall
Experience
Testimony

Extremely
Positive

The childcare pilot program was great. Daycare is extremely expensive and to be able to receive a reimbursement for what I pay helped out so much. A true blessing.

Extremely
Positive

The pilot program was a great experience, and I am grateful for the opportunity. In today's economy, many working parents are struggling to keep up with rising costs, including childcare. The \$500 assistance was greatly appreciated; however, my only suggestion would be to allocate the funds on a per-child basis or increase the overall amount based on the number of qualifying children.

As a mother of a child over the age of six, I would also suggest extending the age cutoff to 10 years old, as children at that age are often still in elementary school and continue to require before- and after-care services.

Extremely
Positive

The childcare reimbursement program has been a positive experience. The process is simple, communication is clear, and the reimbursements are handled in a timely manner. I appreciated being a part for the pilot program and I hope it continues for the new year.

Thank you,
Janene Smith

Extremely
Positive

i live in a small town where the school system is not the best and it is hard to get home from work to get my child on time so with this program, I'm able to pay for private school in Atlanta and he gets an amazing education and I'm not in a panic trying to get to him. this program has been a haven sent it should not be a lottery it should be permanent and open to all family's that need it. i am appreciative and will shout it to the rooftops if need be.

My overall experience with the childcare assistance program has been positive. The assistance has helped reduce the financial burden of childcare and made it possible for me to continue working and/or attending school while ensuring my child is in a safe and supportive environment.

Communication was generally good, but more timely updates regarding application status, renewals, or changes would be helpful.

Extremely
Positive

The application process was somewhat tedious due to the limited types of documentation that were accepted. For example, monthly statements were allowed, but those statements were often not available until after the application due date. Additionally, there were instances where certain documents were accepted or rejected depending on the individual verifying the application, which made the process feel inconsistent.

I appreciate the support this program provides to families and am thankful for the opportunity to participate. Continued improvements would make the program even more effective for parents and caregivers.

Extremely
Positive

This pilot program was extremely helpful with the increasing expense of childcare. Having to work in office, full-time can be difficult with a small child. Having the support of a program based through my employment was an overall blessing. I am hopeful the program continues as it is a great incentive to continue the great work that I do with Fulton County.

Extremely
Positive

This pilot program was such a good incentive in helping employees. With the rising cost of everything and the high cost of childcare expenses it was nice to have a bit of help to ease the financial cost. It was great that the County offered this benefit. I do hope it will remain and give the opportunity for everyone to participate if they qualify, instead of just a select few.

Extremely
Positive

This was such an amazing help, i really appreciate you all giving back i hope this comes back next year because it made all the difference. Thank you thank you and thank you!

My daughter Zuri Franklin was born on September 14, 2021, but was not able to start the GA PreK program until August of 2026 due to the September 1 cutoff date.

Extremely
Positive

Zuri is a very smart toddler who stated she wants to go to school. This program allowed her to attend the Westside School and has helped her to develop social skills, learn some of her numbers, and write and learn her alphabets.

Thank you to the Board of Commissioners for considering this great pilot program and for giving Zuri an opportunity to get an early start on her educational journey.

Extremely
Positive

I am extremely grateful for this support and added benefit. It has been a game changer for our family. Because of the extra funds, we were able to place our daughter in a daycare that is closer to home, and more active in the community. This program is a big step in the right direction. Please continue it. Please enhance it.

Extremely Positive The entire process was relatively easy. The only issue that I faced in the process, was the initial employment verification form having to be signed by the department head. Once I spoke to HR about it they simplified the process by adding a form to the employee website. The instructions, requirements, and expectations were straight forward and easy to understand. The website that we used to submit documents was very easy to follow. Overall, I have no complaints, I only have gratitude.

Extremely Positive With 2 children under the age of 3 in daycare with tuition being a little over \$3900 a month, the childcare reimbursement greatly helped in offsetting some of the costs my family faces since the cost of daycare alone is more than one of my take home paychecks. I sincerely hope that the county not only continues the program, but expands it to include more employees, especially since I personally am about to have 3 children under 3 years old in daycare.

Extremely Positive As many know, childcare is a significant expense on its own, in addition to the many other costs families face. This program was an amazing experience and a true blessing to me and so many others. Receiving reimbursement for at least half—and in some cases more than half—of the monthly childcare costs made a tremendous difference for me as a parent. It lifted a huge weight off my shoulders and allowed me to cover childcare expenses without having to take funds away from other essential household bills while both parents worked. I pray Fulton County is able to find the funds to continue and hopefully more employees get the opportunity and chance to receive it. Thank you!!

This childcare pilot program was immensely helpful in easing the financial burden that daycare places on my family, and I am extremely grateful that the county chose to pursue this initiative. I am hopeful that the county will choose to make this program permanent.

Extremely Positive The implementation of the program worked fairly well. The only difficulties I encountered were related to the specifics required of the documentation. For one of the months, my daycare payment occurred at the end of the month and therefore did not appear on that month's statement but instead on the next month's statement. As such, I was not able to use that month's statement for the document submission and had to instead use a number of screenshots that hopefully captured the required information.

Besides that, the document submission process was relatively easy, and I did not encounter any major issues.

Thank you to everyone involved in making this pilot program possible!!

Extremely Positive It was so meaningful to be chosen for this program, and to receive help from the county for my child's care. It makes me feel as though my family's wellbeing is important. Continued participation in the program would be a huge plus to continuing to work for the county!

Extremely Positive The process was seamless. Was able to easily input the information needed and receive the benefit.

Extremel
y
Positive

The Pilot Program has been such a BLESSING for me!! I have full custody of my grandbaby (Blessyn) that was unexpected and financially difficult for me. Having to pay daycare was a lot of pressure for me but with the childcare pilot program I have been able to breath again and not stress as much. I want to say Thank you for making this possible for me by taking a lot of weight off my back. I sincerely THANK YOU!!!

Extremel
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Positive

I did not get selected for the pilot program originally and of course it was hurt by it but I knew that the program was done fairly and everyone who got it, deserved it just as much. I got an email to join a meeting in December and was told that some funds were left over, and that I was able to submit my documentation and receive funds that were backdated and it was right in time for the Christmas holiday. The part that I was so grateful for is that they really did what they said and used the funds for those who they could, and anything left over, they helped the rest of us that were not able to get in the program. They stuck to exactly what they said and tried so hard to help all of us in some kind of way. I was so grateful and appreciative

I am sincerely grateful and honored to have been selected as a participant in the 2025 Childcare Pilot Program. Thank you for your compassionate leadership and for recognizing the real challenges faced by working parents across Fulton County Government.

As a Full-time mother and a long-serving Fulton County employee, this program has been beneficial in more ways than I can fully express. The nature of my role often requires extended and unpredictable work hours, and the cost of childcare and aftercare can be overwhelming. The support provided through this pilot has brought both financial relief and peace of mind, allowing me to focus more fully on my responsibilities at work while knowing my child is cared for.

Extremel
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Positive

I am extremely proud to be a Fulton County employee and deeply appreciate leadership that continues to invest in initiatives that support employees and their families. This program is a powerful example of Fulton County's commitment to its workforce, and I truly pray that the Childcare Program will continue and expand in the future so that even more families can benefit.

As you consider the future of this initiative, I respectfully offer one piece of feedback: factoring in employee tenure and seniority, as well as agency or departmental needs, may further strengthen the program's impact. Certain departments with demanding schedules could greatly benefit from continued consideration as this program evolves.

Thank you again for your vision, dedication, and continued commitment to making Fulton County an exceptional place to work. I am truly grateful for this opportunity and for the chance to share my experience to help shape the future of this program.

With sincere appreciation,
Lieutenant Shameka Escoffery , Fulton County Sheriff's Office

Somewh
at
Positive

I was bummed I was not selected in the lottery, but luckily the program was able to be expanded at the end of the year for 60% and I could be a part of that. My childcare cost for one child is more than my mortgage each month. Having that payment come back to cover one month of childcare helps a lot in yearly costs,