



**DEPARTMENT OF PURCHASING &
CONTRACT COMPLIANCE**

CONTRACTORS PERFORMANCE REPORT

GOODS AND COMMODITIES

Report Period Start	Report Period End	Contract Period Start	Contract Period End
10/1/21	12/31/21	02/01/21	12/31/21
Purchaser Order Number		Purchase Order Date	
020121-148		1/1/21	
Department			
DREAM			
Bid Number		Service Commodity	
21MA128252C-GS		Copy Paper and Related Supplies	
Contractor			
Office Depot			

Performance Rating

0 = Unsatisfactory	Archives contract requirements less than 50% of the time not responsive, effective and/or efficient; unacceptable delay; incompetence; high degree of customer dissatisfaction.
1 = Poor	Archives contract requirements 70% of the time. Marginally responsive, effective and/or efficient; delays require significant adjustments to programs; key employees marginally capable; customer somewhat satisfied.
2 = Satisfactory	Archives contract requirements 80% of the time. Generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction.
3 = Good	Archives contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees are highly competent and seldom require guidance; customers are highly satisfied
4 = Excellent	Archives contract requirements 100% of the time. Immediately responsive; highly efficient and/or effective; no delays; key employees are experts and require minimal directions; customers expectations are exceeded.

1. Quality of Goods/Services	(Specification Compliance – Technical Excellence – Reports/Administration – Personnel Qualification)
<input type="radio"/> 0 <input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input checked="" type="radio"/> 4	All material and supplies received meet specifications provided to the vendor.

2. Timeliness of Performance	(Were Milestones Met Per Contract – Response Time (per agreement, if applicable) – Responsiveness to Directions/ Change – On Time Completion Per Contract)
<input type="radio"/> 0 <input type="radio"/> 1 <input type="radio"/> 2 <input checked="" type="radio"/> 3 <input type="radio"/> 4	The vendor has made significant improvement on correct delivery locations and time.

3. Business Relations		(Responsiveness to Inquires – Prompt Problem Notifications)
<input type="radio"/>	0	This vendor has been very responsive to all requirements made by Warehouse & Logistics.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	
4. Customer Satisfaction		(Met User Quality Expectations – Met Specification – Within Budget – Proper Invoicing – No Substitutions)
	0	This vendor's performance is very good at this time.
	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	
5. Contractors Key Personnel		(Credentials/Experience Appropriate – Effective Supervision/Management – Available as Needed)
<input type="radio"/>	0	This vendors personnel has very good customer service skills.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input checked="" type="radio"/>	3	
<input type="radio"/>	4	

Overall Performance Rating	3.60	Date	10/21/2021
Would you select/recommend this vendor again?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Rating completed by:	Calvin Gamble		
Department Head Name:	Joseph N. Davis		
Department Head Signature	<i>Joseph N. Davis</i>		

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**DEPARTMENT OF PURCHASING &
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CONTRACTORS PERFORMANCE REPORT

GOODS AND COMMODITIES

Report Period Start	Report Period End	Contract Period Start	Contract Period End
10/1/2021	12/31/2021	05/20/21	12/31/21

Purchaser Order Number	Purchase Order Date
052021-708	05/20/21

Department **DREAM**

Bid Number	Service Commodity
19ITBC11861C-BKJ	MAINTENANCE REPAIR & OPERATING SUPPLIES

Contractor **WW. GRAINGER**

Performance Rating

0 = Unsatisfactory	Archives contract requirements less than 50% of the time not responsive, effective and/or efficient; unacceptable delay; incompetence; high degree of customer dissatisfaction.
1 = Poor	Archives contract requirements 70% of the time. Marginally responsive, effective and/or efficient; delays require significant adjustments to programs; key employees marginally capable; customer somewhat satisfied.
2 = Satisfactory	Archives contract requirements 80% of the time. Generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction.
3 = Good	Archives contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees are highly competent and seldom require guidance; customers are highly satisfied
4 = Excellent	Archives contract requirements 100% of the time. Immediately responsive; highly efficient and/or effective; no delays; key employees are experts and require minimal directions; customers expectations are exceeded.

1. Quality of Goods/Services (Specification Compliance – Technical Excellence – Reports/Administration – Personnel Qualification)

<input type="radio"/> 0	All material and supplies received meet specifications provided to the vendor.
<input type="radio"/> 1	
<input type="radio"/> 2	
<input type="radio"/> 3	
<input checked="" type="radio"/> 4	

2. Timeliness of Performance (Were Milestones Met Per Contract – Response Time (per agreement, if applicable) – Responsiveness to Directions/ Change – On Time Completion Per Contract)

<input type="radio"/> 0	This vendor has consistently demonstrated the ability to deliver all maintenance supplies ordered within the time specified in the contract Special orders are processed and shipped per the customers request.
<input type="radio"/> 1	
<input type="radio"/> 2	
<input type="radio"/> 3	
<input checked="" type="radio"/> 4	

3. Business Relations		(Responsiveness to Inquires – Prompt Problem Notifications)
<input type="radio"/>	0	This vendor has been very responsive to all requirements made by Warehouse & Logistics.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	
4. Customer Satisfaction		(Met User Quality Expectations – Met Specification – Within Budget – Proper Invoicing – No Substitutions)
	0	This vendor's performance meets the expectations of the contract administrator; invoices provide all the necessary information such as cost per item; total Cost, grand total and correct remit to address information necessary for processing invoices through Fulton County's financial system.
	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	
5. Contractors Key Personnel		(Credentials/Experience Appropriate – Effective Supervision/Management – Available as Needed)
<input type="radio"/>	0	This vendor's personnel is customer focused and has excellent customer service skills.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	

Overall Performance Rating	4.00	Date	
Would you select/recommend this vendor again?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Rating completed by:	Calvin Gamble		
Department Head Name:	Joseph N. Davis		
Department Head Signature	<i>Joseph N. Davis</i>		

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**DEPARTMENT OF PURCHASING &
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GOODS AND COMMODITIES

Report Period Start	Report Period End	Contract Period Start	Contract Period End
10/1/2021	12/31/2021	3/18/21	12/31/21

Purchaser Order Number	Purchase Order Date
031821-443	03/18/21

Department **DREAM**

Bid Number	Service Commodity
19ITBC11861C-BKJ	PLUMBING SUPPLIES AND RELATED ITEMS

Contractor **HOME DEPOT PRO**

Performance Rating

0 = Unsatisfactory	Archives contract requirements less than 50% of the time not responsive, effective and/or efficient; unacceptable delay; incompetence; high degree of customer dissatisfaction.
1 = Poor	Archives contract requirements 70% of the time. Marginally responsive, effective and/or efficient; delays require significant adjustments to programs; key employees marginally capable; customer somewhat satisfied.
2 = Satisfactory	Archives contract requirements 80% of the time. Generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction.
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1. Quality of Goods/Services (Specification Compliance – Technical Excellence – Reports/Administration – Personnel Qualification)

<input type="radio"/>	0	All material and supplies received meet specifications provided to the vendor.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	

2. Timeliness of Performance (Were Milestones Met Per Contract – Response Time (per agreement, if applicable) – Responsiveness to Directions/ Change – On Time Completion Per Contract)

<input type="radio"/>	0	All deliveries are made per contract agreement.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	

3. Business Relations		(Responsiveness to Inquires – Prompt Problem Notifications)
<input type="radio"/>	0	This vendor has been very responsive to all requirements made by Warehouse & Logistics.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	
4. Customer Satisfaction		(Met User Quality Expectations – Met Specification – Within Budget – Proper Invoicing – No Substitutions)
	0	Material provided meet specifications as well as end user expectations.
	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	
5. Contractors Key Personnel		(Credentials/Experience Appropriate – Effective Supervision/Management – Available as Needed)
<input type="radio"/>	0	This vendor's personnel is customer focused and has excellent customer service skills.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	

Overall Performance Rating	4.00	Date	10/21/2021
Would you select/recommend this vendor again?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Rating completed by:	Calvin Gamble		
Department Head Name:	Joseph N. Davis		
Department Head Signature	<i>Joseph N. Davis</i>		

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INTEROFFICE MEMORANDUM

TO: Felicia Strong-Whitaker, Director, Purchasing and Contract Compliance

FROM: Joseph Davis, Director, DREAM *JD*

DATE: October 20, 2021

SUBJECT: Contractor's Performance Report – **Janitorial Supplies and Equipment**

The Contractor listed below has never provided any professional goods or services to Fulton County's Department of Real Estate and Asset Management and contract was recently executed, therefore there is no Contractor's Performance Report in the current database:

PROJECT: Janitorial Supplies and Equipment

PROJECT NO.: 21ITBC130948C-GS

CONTRACTOR: Pyramid School Products
6510 North 54th St
Tampa, FL 33610

POC: Mr. Daniel Sanders

PHONE: 800-792-2644

EMAIL: bids@pyramidsp.com



INTEROFFICE MEMORANDUM

TO: Felicia Strong-Whitaker, Director, Purchasing and Contract Compliance

FROM: Joseph Davis, Director, DREAM 

DATE: October 20, 2021

SUBJECT: Contractor's Performance Report – **Janitorial Supplies and Equipment**

The Contractor listed below has never provided any professional goods or services to Fulton County's Department of Real Estate and Asset Management and contract was recently executed, therefore there is no Contractor's Performance Report in the current database:

PROJECT: Janitorial Supplies and Equipment

PROJECT NO.: 21ITBC130948C-GS

CONTRACTOR: Variance Synergies, LLC.
1901 Gates Ferry Way
McDonough Georgia 30253

POC: Ms. Camy Opara

PHONE: (770) 898-6551



INTEROFFICE MEMORANDUM

TO: Felicia Strong-Whitaker, Director, Purchasing and Contract Compliance

FROM: Joseph Davis, Director, DREAM 

DATE: October 20, 2021

SUBJECT: Contractor's Performance Report – **Janitorial Supplies and Equipment**

The Contractor listed below has never provided any professional goods or services to Fulton County's Department of Real Estate and Asset Management and contract was recently executed, therefore there is no Contractor's Performance Report in the current database:

PROJECT: Janitorial Supplies and Equipment

PROJECT NO.: 21ITBC130948C-GS

CONTRACTOR: EVF Procurement LLC.
408 South 9th Ave
Highland Park New Jersey 8904

POC: Ms. Rekha Mansinghani

PHONE: (888) 233-6509



INTEROFFICE MEMORANDUM

TO: Felicia Strong-Whitaker, Director, Purchasing and Contract Compliance

FROM: Joseph Davis, Director, DREAM 

DATE: October 20, 2021

SUBJECT: Contractor's Performance Report – **Janitorial Supplies and Equipment**

The Contractor listed below has never provided any professional goods or services to Fulton County's Department of Real Estate and Asset Management and contract was recently executed, therefore there is no Contractor's Performance Report in the current database:

PROJECT: Janitorial Supplies and Equipment

PROJECT NO.: 21ITBC130948C-GS

CONTRACTOR: Siak Enterprices, LLC
901 HAMPTON HILL COURT
Lawrenceville Georgia 30044

POC: Ms. Irene Totera

PHONE: (404) 454-5943



INTEROFFICE MEMORANDUM

TO: Felicia Strong-Whitaker, Director, Purchasing and Contract Compliance

FROM: Joseph Davis, Director, DREAM *JD*

DATE: October 20, 2021

SUBJECT: Contractor's Performance Report – **Janitorial Supplies and Equipment**

The Contractor listed below has never provided any professional goods or services to Fulton County's Department of Real Estate and Asset Management and contract was recently executed, therefore there is no Contractor's Performance Report in the current database:

PROJECT: Janitorial Supplies and Equipment

PROJECT NO.: 21ITBC130948C-GS

CONTRACTOR: Acuity Specialty Products, Inc. dba Zepo Sales and Service
3330 CUMBERLAND BLVD SUITE 700
Atlanta Georgia 30339

POC: Ms. Maureena Fabien-Watson

PHONE: 404-603-7677