

Performance Evaluation Details

ID	E1
Project	Water Meter Testing and Repairs
Project Number	22ITB076A-JWT
Supplier	REED AND SHOWS METER SOLUTIONS
Supplier Project Contact	WILLIAM SHOWS (preferred language: English)
Performance Program	Professional Services
Evaluation Period	04/01/2023 to 06/30/2023
Effective Date	09/11/2023
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	09/11/2023 03:18 PM EDT
Completion Date	09/11/2023 03:18 PM EDT
Evaluation Score	85



10/04/2023

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

PROJECT MANAGEMENT

17/20

Rating Excellent: Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

Comments This is our first year working with Reed and Shows as our water meter flow testing and repair contractor. Their project management ability has been excellent.

SCHEDULE

17/20

Rating Excellent: Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

Comments No issues with scheduling.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

17/20

Rating Excellent: Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

Comments Very high quality. Meter testing reports are well done.

COMMUNICATIONS AND CO-OPERATION

17/20

Rating Excellent: Co-operative and timely response to the User Department concerns.

Comments Communication is great at all levels.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

17/20

Rating Excellent: Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments No contract compliance issues to report.

GENERAL COMMENTS

Comments *Not Specified*